

**ORANGE COUNTY**  
SHORT RANGE TRANSIT PLAN

**Appendix D: Public  
Engagement**

October 2024



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# 1 PHASE 1 OVERVIEW

The Orange County Short Range Transit Plan (S RTP) will identify opportunities to improve transit services in Orange County, NC and create an implementation plan for 2025 to 2030. The first phase of engagement for the plan took place from March 4, 2024, to March 31, 2024.

**Table 1 – Orange County Demographics**

Demographic Group	Orange County Population
Total Population	146,354
White	75.2%
Black/African American	11.2%
American Indian/Alaska Native	0.5%
Asian	7.9%
Two or More Races	3.6%
Hispanic/Latino	8.5%
Limited English Proficiency	5.1%
Disabled	8.4%
Annual Household Income Less than \$50,000	30.4%

Target audiences included transit riders, Orange County residents, traditionally underserved communities (both riders and non-riders), and other community stakeholders. Traditionally, transit riders disproportionately include disadvantaged populations, including racial minorities, non-native English-speaking individuals, individuals with low incomes, and individuals with

disabilities. Data shows that these individuals comprise a significant share of Orange County’s population (see Table 1).

The project team developed tactics, tools, and outreach methods designed to include these groups given the importance of their input. Specific goals of this engagement phase included obtaining feedback on desired areas of improved transit, the types of service improvements throughout Orange County, and identifying desired travel times throughout the day.

## PARTICIPATION DEMOGRAPHICS

The survey included optional questions about participants' demographic backgrounds. These questions had response rates ranging from 80 percent (zip code) to 86 percent (age). Overall,

- 76 percent of participants identified as white
- 68 percent were women
- 71 percent were 45 or older
- 41 percent had annual household incomes of \$75,000 or more
- 12 percent reported having a disability
- 91 percent speak English very well
- 58 percent of participants lived in the 27278 or 27516 zip codes
- 37 percent have access to one car, and 57 percent have access to more than one car.

## KEY FINDINGS

Participants desire improvements in transit services, including reliability, frequency, extended coverage, on-demand options, and accessible information such as real-time tracking apps. Additionally, they emphasized the importance of improving access to public transit through facilities like park and ride facilities, bike lanes, and pedestrian infrastructure.

Among participants without access to a car and those with disabilities, 60 percent expressed the importance of on-demand transit services. For those with limited car access, over 60 percent mentioned the significance of easy access to accurate and clear transit service information. Seventy-three (73) percent of participants with disabilities also want easy access to transit service information. Additionally, 67 percent of participants with access to at least two cars were more likely to prioritize scheduled, fixed routes over other types of improvements.

## Recommendations for Future Engagement

When comparing Phase 1 survey participants' demographics to Orange County demographics, participants were generally representative of Orange County residents. Survey participants exceeded Orange County demographic percentages in the following categories: disability (12 percent compared to 8 percent in Orange County), gender identity (68 percent women compared to 52 percent in Orange County), age (46 percent aged 65 and older compared to 14 percent in Orange County), race (76

percent white compared to 75 percent in Orange County; 12 percent Black/African American compared to 11 percent in Orange County), zero car households (6 percent compared to 4 in Orange County) and limited English proficiency (8 percent compared to 5 percent in Orange County). However, participation fell short of reaching Orange County demographics in reaching some minority groups including those who identify as Asian (2 percent compared to 8 percent in Orange County and Hispanic/Latino (5 percent compared to over 8 percent in Orange County); as well as residents with annual household incomes under \$50,000 (24 percent compared to over 30 percent in Orange County).

While the engagement was successful in attracting a broad range of opinions and ideas from diverse audiences, there are some lessons learned from the demographic analysis and engagement process that include:

- Pop-up events at transit centers and bus stops help create awareness and collect input from transit riders from all targeted demographic backgrounds.
- Future engagement should consider more ways to reach residents with incomes below \$75,000 and those under 30 years of age, like incentivizing participation.

## TACTICS AND TOOLS

The following activities were conducted to engage and gather feedback from residents and stakeholders during Phase 1.

## Pop-Up Events

The project team held a series of six (6) pop-ups at bus shelters, community centers, and community events across Orange County between March 18, 2024, and March 23, 2024. These events provided transit riders and residents an opportunity to learn about the project and to provide feedback. Pop-ups were conducted at different times of the day at the following locations:

- Hillsborough Walmart
- Seymour Center
- Passmore Center
- Durham Tech OC Campus Park and Ride
- UNC Health Care Hillsborough Campus
- Downtown Mebane Eggstravaganza and Bunny Hop

Each event included an informational board showing existing transit service and a polling board to collect participant feedback. Paper surveys were provided to collect feedback from participants, which included a link to complete it online should the participant wish to take it later. All information was made available in both English and Spanish. A list of pop-up events and their dates, locations, and times is included in Appendix A.

Near the end of the engagement phase, Orange County Transportation Services held an additional event at Cedar Grove Community Center where community members filled out paper surveys.

## Presentations

The project team also conducted presentations with community boards and commissions to introduce the project and collect feedback. Presentations were given to the following groups during their regularly scheduled meetings:

- Orange County Transportation Board Meeting
- Mebane Bicycle and Pedestrian Commission (BPAC) Meeting

## Polling Boards

Standalone polling boards featuring project details and simple questions were placed in transit shelters at six (6) key bus stops in Orange County. The aim was to engage transit riders directly and gather their feedback on the project at their convenience. Each board included a QR code and link to the project website to encourage participants to take the online survey. A full list of polling board locations can be found in Appendix A.

## Survey

A short survey was developed to collect feedback on transit improvements and usage. The survey was distributed both online and in print form in English and Spanish to Orange County stakeholders and 13 community centers, libraries, and apartments. The survey was conducted from March 4 to March 31, 2024.

## ADVERTISING METHODS

The following communication methods were used to inform the public and encourage participation in Phase 1 engagement activities:

### **Project Website**

A website was developed to share information and materials about the Orange County SRTP project including project and plan overviews, phase 1 engagement activities, and link to the online survey.

### **Email Campaigns and Social Media**

The project team worked with plan partners to promote Phase 1 activities and engagement opportunities via email and social media. A media kit, including a digital flyer, social media graphics, newsletter copy, and email content was created in English and Spanish and shared with stakeholders and agency partners to distribute through their communication channels. The media kit was also distributed to 50 community organizations in Orange County.

## 2 PHASE 1 FINDINGS

A summary of attendees' comments received during the in-person Phase 1 engagement activities is provided below.

### POP UP EVENTS

At each in-person pop-up event, attendees were encouraged to share their thoughts using sticky notes on a polling board or provide written feedback by completing a paper survey. A total of 105 responses were collected via the polling boards. For more details on the total number of stickers received for each question and response option, please see Appendix B. Below is a summary of comments received.

#### **Question 1: Where would you like to see better transit services? (42 total stickers)**

Residents expressed their desire for enhanced transit services, especially to Hillsborough and Cedar Grove. They would like improved transportation options to key destinations such as Eubanks Park and Ride and the new Aldi store. They mentioned easier connectivity between Hillsborough and Chapel Hill, particularly to get to Orange County Hospital and events at Passmore and Seymour. In addition to this, better transit services between Downtown Raleigh, Chapel Hill, and Durham, with a specific request for stops at the Zen Center along Highway 86.

Residents also would like to see infrastructure improvements, including more sidewalks for pedestrians along U.S. 70 and expanded bike lanes, particularly to accommodate mountain

bikes. There were suggestions for the addition of extra lanes for cars in downtown Mebane. Improved communication regarding buses and real-time updates was also mentioned.

It was suggested that the project team should communicate with the Orange County Reentry Council to discuss enhancing transit accessibility to job opportunities, especially those in the industrial sector with varying shift times. Additionally, residents have expressed interest in a Mebane circulator to foster better connections between Hillsborough and Mebane, coupled with the installation of bike racks on any new transit services within Mebane.

#### **Question 2: What type of transit service improvements would you like to see in Orange County? (34 total stickers)**

In response to improving transit services in Orange County, various suggestions were made to meet the community's needs and enhance accessibility. One suggestion was to increase the frequency of transit services and offer better on-demand options, preferably through user-friendly apps. Additionally, residents want easier access to transit information with recommendations such as organizing travel training events at senior centers and providing clearer directions on buses. Installing real-time information signs was also mentioned.

Affordability was a significant concern, with requests for making transit more affordable or even free for riders. There was a strong emphasis to include smaller communities in Mebane like West

End, East End, Buckhorn, Perry Hill, and White Level in transit planning discussions, as these areas tend to be often overlooked.

Lastly, a suggestion was made to add train stops in Mebane to increase connectivity.

### **Question 3: What times of day are most important to you for travel? (29 total stickers)**

When considering the most important times for travel, residents mentioned the midday hours on weekdays, particularly from 11 AM to 2 PM. They mentioned the importance of having reliable transportation options during these hours to meet diverse travel needs. To increase transit usage, there was a suggestion to make transit more affordable or even free.

## **POLLING BOARDS**

Transit riders were given the opportunity to share their thoughts on three questions by placing colored dot stickers on unstaffed polling boards placed in transit shelters. A total of 92 responses were collected. Below is a summary of comments received.

### **Question 1: Where would you like to see better transit services? (28 total stickers)**

In response to where riders would like to see better service, Cone Health transit riders are seeking improved services within Mebane and enhanced connectivity between Hillsborough and Mebane. Additionally, there is a desire for improved connectivity between

Hillsborough and Chapel Hill/Carrboro, as well as routes from unincorporated Orange County into Mebane.

UNC Hospital transit riders expressed interest in connectivity between Hillsborough and Chapel/Carrboro, as well as connections between Hillsborough and Durham.

Durham Tech transit riders also mentioned the importance of connecting Hillsborough and Chapel Hill/Carrboro.

Faucette Street transit riders prioritized connecting Hillsborough and Mebane, service from unincorporated Orange County into Durham, and better service within Hillsborough. Notably, none of the polling board responses mentioned the need to connect Orange County to other regional destinations.

### **Question 2: What type of transit service improvements would you like to see in Orange County? (32 total stickers)**

Transit riders across all locations would like increased scheduled bus service that follows a fixed route with designated stops. Riders mentioned the importance of shorter and more reliable wait times. Additionally, there were requests for enhancements to the comfort and amenities at bus stops.



### Question 3: What times of day are most important to you for travel? (32 total stickers)

Weekdays during peak commute times (7-9 AM and 4-6 PM) were mentioned as the most important travel times among all transit users. This was closely followed by weekdays before 7 AM, between 9 AM and 4 PM, and after 6 PM, as well as throughout the day on Saturdays and Sundays.

## SURVEY SUMMARY

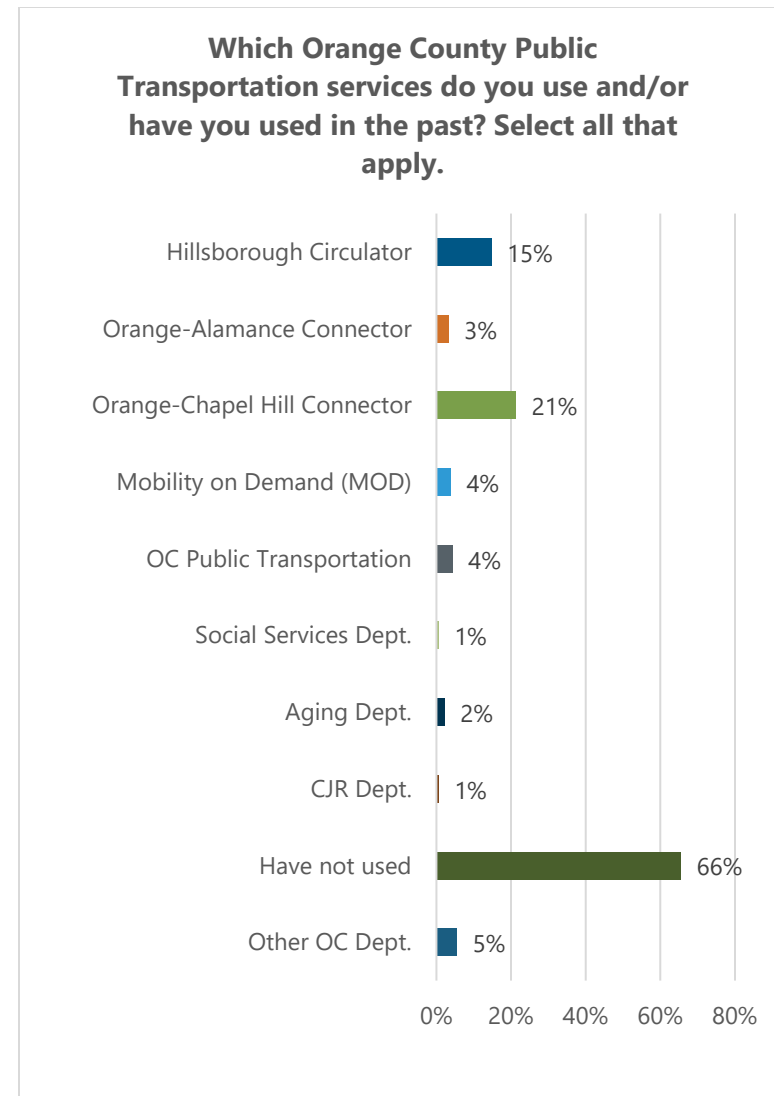
A total of 191 participants completed the online or paper survey.

## Survey Results

### Participant Transit Service Use

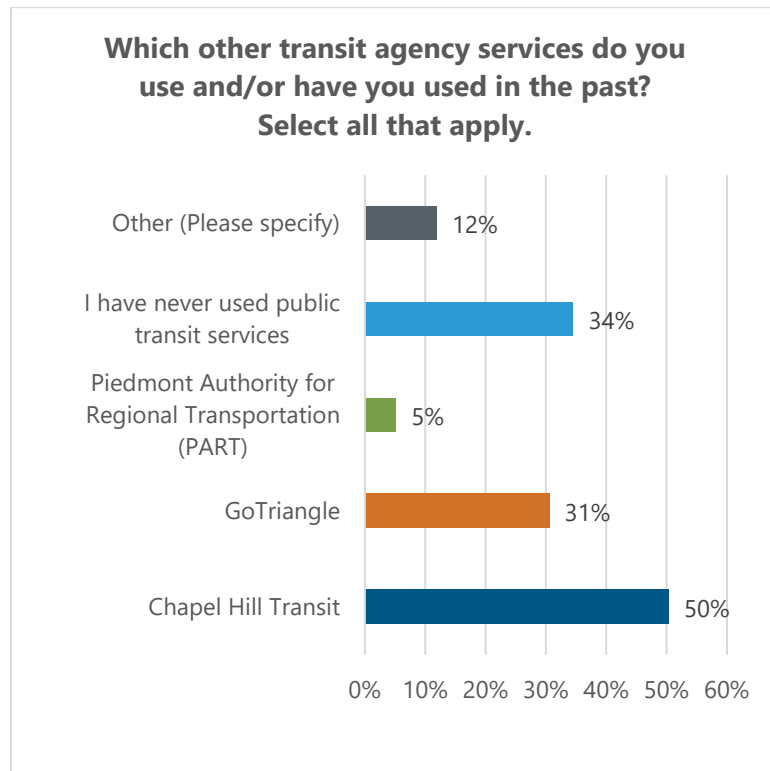
Participants were asked about their use of public transit services within and outside of Orange County.

Sixty-six (66) percent of survey participants have not used Orange County Public Transportation. Twenty-one (21) percent preferred the Orange-Chapel Hill Connector, while 15 percent used the Hillsborough Circulator. Nine (9) percent scheduled rides through an Orange County Department, and 5 percent use other Orange County departments to schedule their rides.



### Other Transit Agency Services

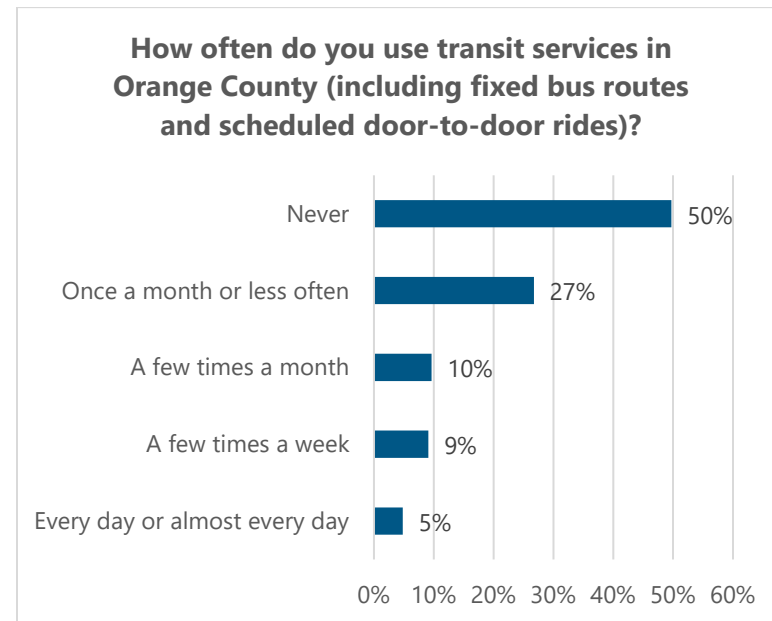
Respondents were also asked what transit services outside of Orange County they currently use or have used in the past.



Chapel Hill Transit was used by 50 percent of participants, followed by GoTriangle services at 31 percent. Additionally, 12 percent used public transit in cities such as Raleigh, Durham, New York, and Boston, while 34 percent reported that have never used public transit services.

### Frequency of Transit Use

Respondents were asked how often they used Orange County Public Transit services.



Twenty-seven (27) percent of participants used Orange County transit services once a month or less, with half (50 percent) saying they never use them. Only 5 percent of participants reported that they use Orange County transit services daily. Nine (9) percent reported that they used the services a few times a week.

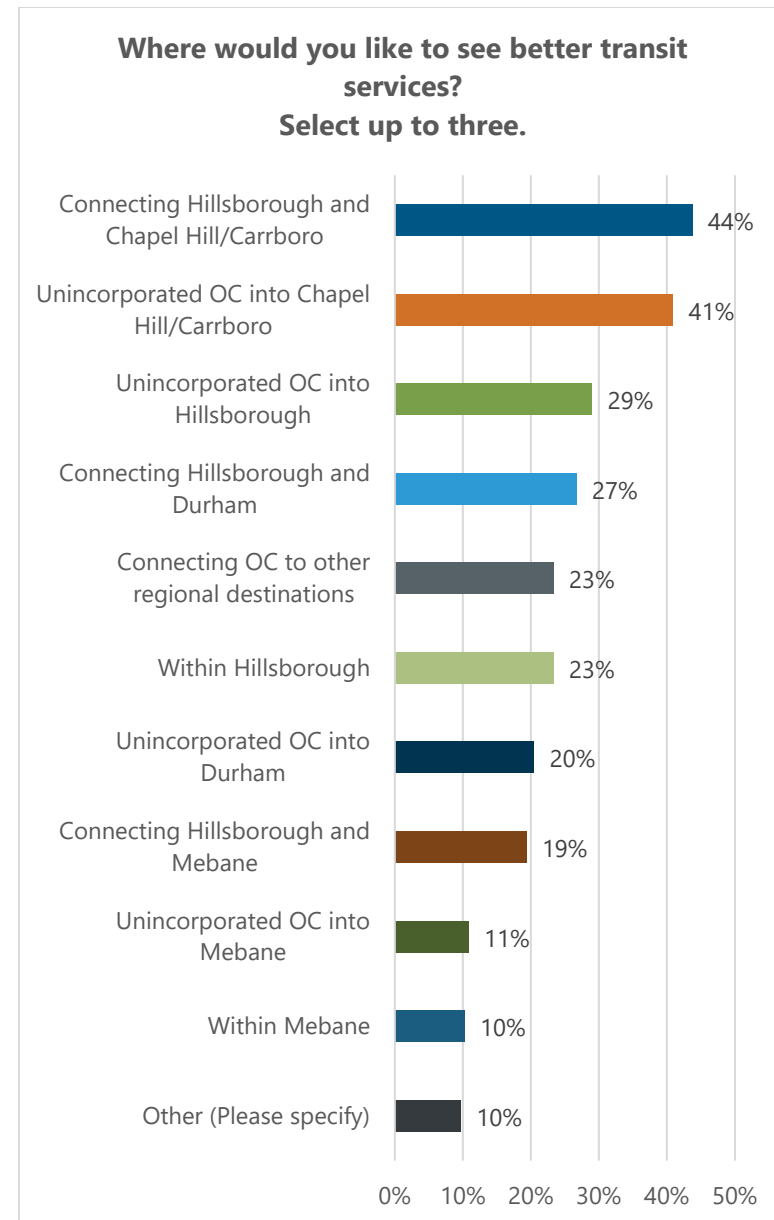
## Participant Preferences

Participants were asked to share their preferences and ideas for transit improvements, focusing particularly on service areas, hours of operation, and service quality.

### Service Area

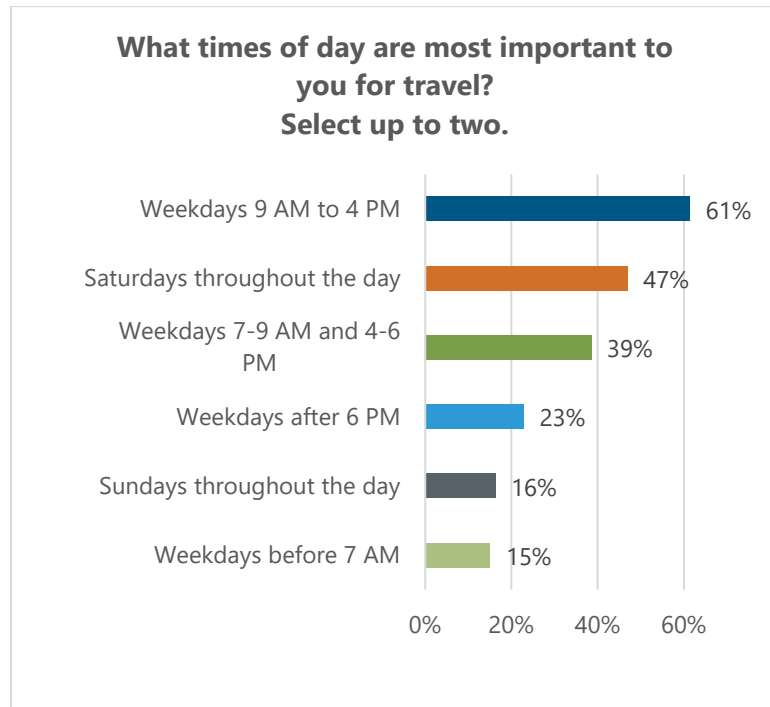
Participants were asked where they would like to see transit service improvements in Orange County.

Respondents were most interested in improving transit services connecting Chapel Hill to Carrboro and Hillsborough (44 percent) and to unincorporated areas of Orange County (41 percent). Additionally, 29 percent expressed interest in improvements connecting Hillsborough to unincorporated areas of Orange County, and 27 percent wanted transit connections from Hillsborough to Durham. Interest in transit improvements in Mebane varied from 10 percent to 19 percent, depending on destination.



### Transit Schedule

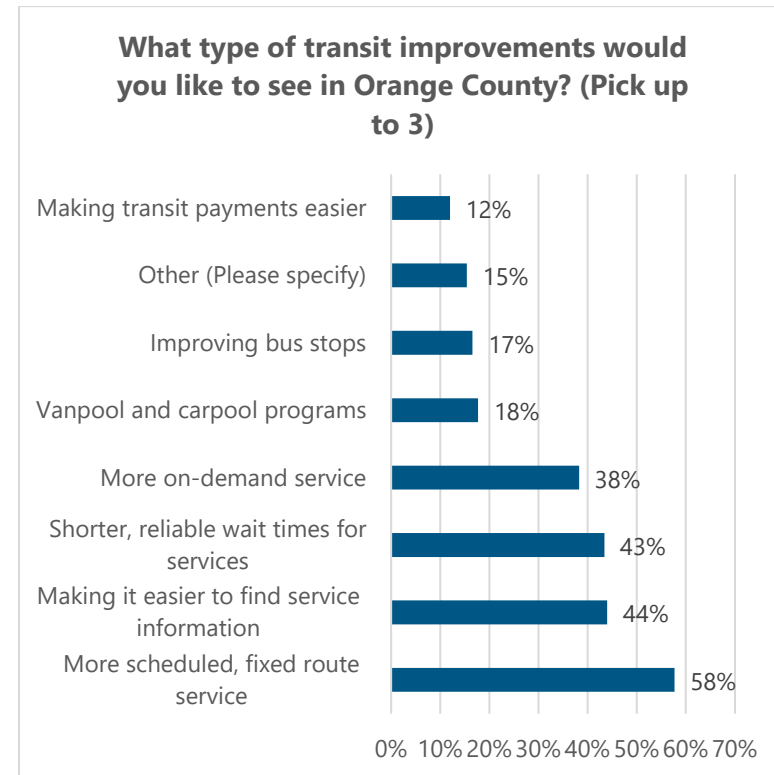
Participants were asked what days and times were most important for them to travel.



Participants are most likely to travel between 9 AM and 4 PM (61 percent), throughout the day on Saturdays (47 percent), and during typical weekday commuting times (39 percent)—defined as weekdays between 7 AM and 9 AM and 4 PM and 6 PM. Sixteen (16) percent of participants travel throughout the day on Sundays and 15 percent travel early mornings on weekdays before 7 AM.

### Transit Improvements

Participants were asked what type of transit improvements they would like to see in Orange County.



Fifty-eight (58) percent of participants expressed their primary interest in having more scheduled fixed bus routes. Additionally, 44 percent indicated interest in easier access to information about transit service, while 43 percent want shorter and more reliable wait times and 38 percent would like more on-demand transit services.

## 3 PHASE 2 OVERVIEW

The second phase of public engagement for the Orange County SRTP was conducted to gather feedback on the proposed strategies and implementation timeline, as well as continue to educate residents about Orange County's transportation options. The engagement period took place from August 19 to September 12, 2024. Target audiences were transit riders, Orange County residents, stakeholders, and both riders and non-riders from traditionally underserved communities. Similar engagement strategies were used as in Phase 1. 133 people completed the survey online or in person, and over 125 people participated in conversations with project staff at pop-up events and presentations.

## PARTICIPATION DEMOGRAPHICS

The survey included optional questions about participants' demographic backgrounds. These questions had response rates ranging from 83 percent (location) to 91 percent (age). Overall,

- 76 percent of participants identified as white
- 46 percent were 65 or older
- 36 percent had annual household incomes of \$75,000 or more
- 15 percent reported having a disability
- 45 percent lived in Hillsborough

## KEY FINDINGS

Overall, engagement participants were supportive of the proposed changes and improvements in the SRTP. The most common feedback themes on the proposals included:

- Service requests to where people live that were not served within the plan timeframe, including fixed route service to communities south of Carrboro and north of Hillsborough
- General support for changes to the Hillsborough Circulator
- Support for coordination of the 420 and Orange Chapel Hill Connector, although some riders preferred more walkable local stops to the express service
- A few comments were concerned about the lack of all-day fixed route service between Hillsborough and Mebane, but many respondents also expressed an understanding of the tradeoffs and supported the MOD improvements as an alternative
- Significant support for easier booking of MOD by phone
- Significant support for weekend demand response service
- Walkability improvements were popular, in particular on Orange Grove Road and near Walmart and Aldi.

Beyond the specific SRTP proposals, reliability continues to be a major concern for all services, including missed trips and lack of clear information, and there was strong support for proposals focused on improving reliability and communication.

## TACTICS AND TOOLS

The following activities were conducted to engage and collect feedback from residents and stakeholders during Phase 2 of the public engagement period.

### Pop-Up Events

The project team held a series of seven pop-up events at community centers, senior centers, shopping locations, and local events between August 20, 2024, and September 10, 2024. These events provided transit riders and residents an opportunity to provide feedback on the proposed changes and learn about existing and future transit services. Pop-ups were conducted at various times of the day at the following locations, chosen based on Phase 1 engagement experience and stakeholder input:

- Passmore Center
- Seymour Center
- Hillsborough Walmart
- Efland Cheeks Community Center Food Distribution
- Eno Arts Mill First Fridays
- Mebane Farmer's Market
- Cedar Grove Community Center

At each event, the project team had an informational board that showed the proposed changes to transit services on a map and provided explanations about each of the services. Additionally, the project team had paper flyers that had the informational board on one side and a survey on the other. People were

encouraged to fill out the survey either online or on paper and submit their feedback prior to the end of the engagement period on September 12, 2024. All information was made available in English, Spanish, and Mandarin. A list of pop-up events, their dates, times, and locations are available in Appendix A.

### Presentations

The project team conducted presentations with the Orange Unified Transportation Board (OUTBoard) and the Mebane Bicycle and Pedestrian Commission (BPAC). The presentations consisted of project updates on the proposed changes in the plan, and opportunities for attendees to provide feedback were provided.

### Survey

The project team administered a brief survey seeking feedback on the proposed changes to transportation services. The survey was distributed both online and in print in English, Spanish, and Mandarin. The survey was open from August 19, 2024, to September 13, 2024. Analysis of the survey results can be found in Appendix D.

## ADVERTISING METHODS

### Project Website

The project website developed for Phase 1 of the public engagement process was updated to include the proposed transportation service changes and plan overviews, Phase 2

engagement activity locations and times, and a link to the online survey.

## Transit Posters

The project team hung up informational posters on bus stops throughout Orange County that provided a link to the online survey. The posters were hung up at the following bus shelter locations:

- Fulton St. at VA Hospital
- Erwin Rd. at Fulton St. (Duke University Hospital)
- UNC Hospital/Health Sciences Library
- Durham Tech, Orange County Campus
- Waterstone Dr. at UNC Health Care-Hillsborough Campus
- Faucette Mill Rd. at Cornelius St.
- Churton St. at Margaret Ln.
- Mebane Cone Health Park & Ride

## Project Flyers

In addition to the transit posters that were hung up across Orange County, project flyers were distributed to various locations throughout Orange County. These locations included residence complexes, libraries, community centers, schools, hospitals, and senior centers. The flyers included information on proposed changes to transportation services, along with a paper copy of the survey.

## Email Campaigns and Social Media

Building on the efforts from Phase 1, the project team collaborated with plan partners to promote Phase 2 public engagement activities through email campaigns and social media outreach. A comprehensive media kit, featuring a digital flyer, social media assets, newsletter text, and email templates, was prepared in both English and Spanish. This kit was shared with stakeholders and agency partners for dissemination through their respective channels. Additionally, the media kit was sent to various community organizations throughout Orange County.

## 4 PHASE 2 FINDINGS

### POP UP EVENTS

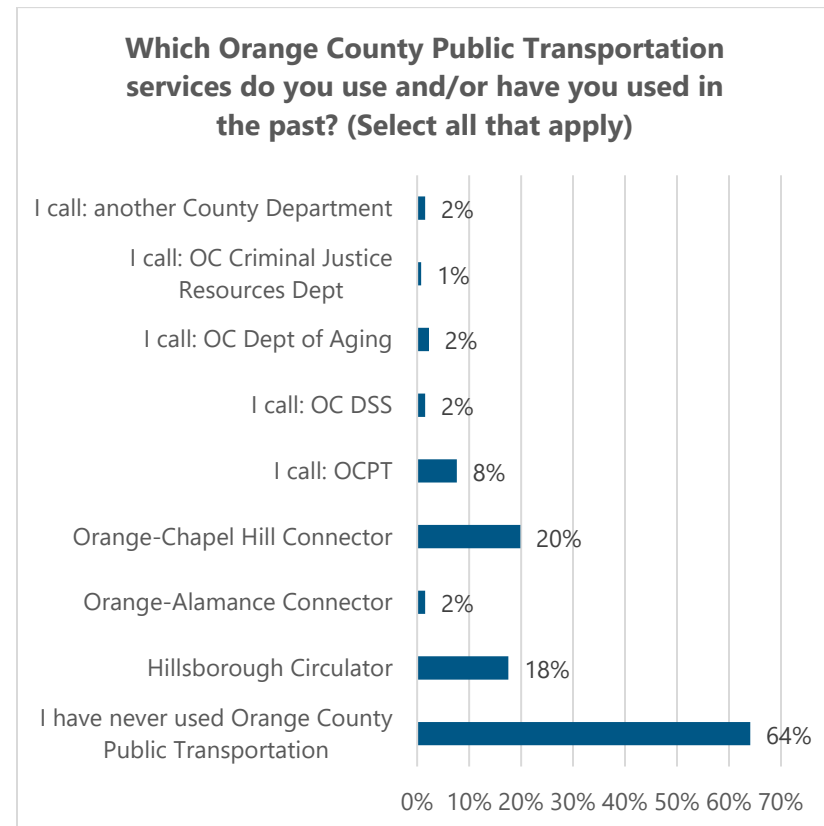
Unlike Phase 1, with unique polling boards for pop-ups, Phase 2 pop-up events focused on distributing the paper survey and informational sheet, answering questions, and making the public aware of the transportation options offered in Orange County. Specific feedback and comments were written down on paper surveys and entered into the survey result data. Where possible, project staff counted the conversations held at the following events:

- Passmore Center: 18 conversations
- Seymour Center: 13 conversations
- Eno Arts Mill First Fridays: 25 conversations
- Mebane Farmer’s Market: 20 conversations

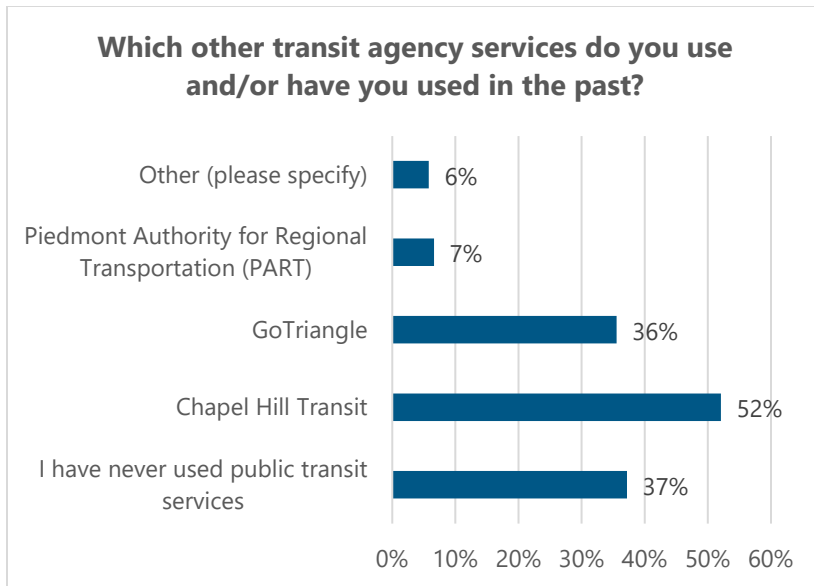
Other events focused on distributing information and gathering written feedback, and the number of specific conversations was not recorded.

## SURVEY RESULTS

133 people submitted responses to the survey online or on paper. All submitted surveys were completed in English. Participants were asked about their transit use, both for Orange County Public Transportation services and in the region more widely. A majority of respondents have never used OCPT, but more than half have utilized at least some form of transit in the region.

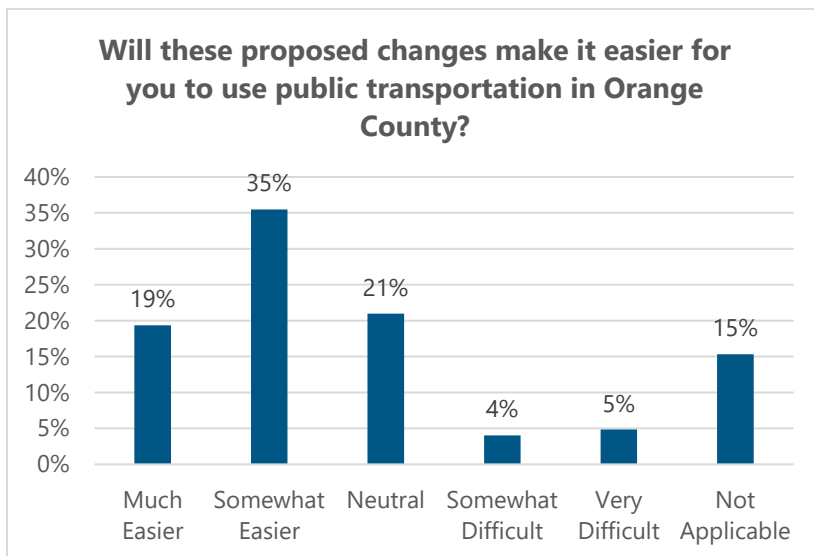






Along with an open-ended comment box, the key question in the survey looked to gain feedback on the impact of the proposed changes on respondents. Over half of survey respondents said the proposals would make using transit at least somewhat easier for them.

Among those who said they have used OCTS services in the past, 70% responded that the changes would make it either somewhat or much easier to use.



# APPENDIX D1: OUTREACH LOCATIONS

## Pop Up Events

### Phase 1:

- Monday, 3/18, Hillsborough Walmart, 2 pm – 4 pm
- Tuesday, 3/19, Orange County Seymour Senior Center, 11 am – 1 pm
- Tuesday, 3/19, Passmore Center, 3 pm – 5 pm
- Wednesday, 3/20, Durham Tech OC Campus, 9 am – 11 am
- Wednesday, 3/20, UNC Health Care-Hillsborough Campus, 3 pm – 5 pm
- Saturday, 3/23, Downtown Mebane Eggstravaganza and Bunny Hop 11 am – 2 pm

### Phase 2:

- Tuesday, 8/20, Passmore Center, 9:30 am - 11:30 am
- Tuesday, 8/20, Hillsborough Walmart 2 pm – 4 pm
- Wednesday, 8/21, Orange County Seymour Senior Center 10 am - 12 pm
- Friday, 9/6, Efland Cheeks Community Center, 9:30 am - 11:30 am
- Friday, 9/6, First Fridays at Eno Arts Mill 6 pm to 9 pm

- Saturday, 9/7, Mebane Farmer’s Market, 8:30 am – 12 pm
- Tuesday, 9/10, Cedar Grove Community Center 11 am - 12 pm

## Polling Board Locations

### Phase 1:

- Churton Street at Margaret Lane (Hillsborough)
- Faucette Mill Road at Cornelius Street (Hillsborough)
- Durham Tech OCC Park-and-Ride (Hillsborough)
- UNC Hospital (Hillsborough)
- Cone Health Park and Ride (Mebane)

### Phase 2:

- None

## Transit Poster Locations

### Phase 1:

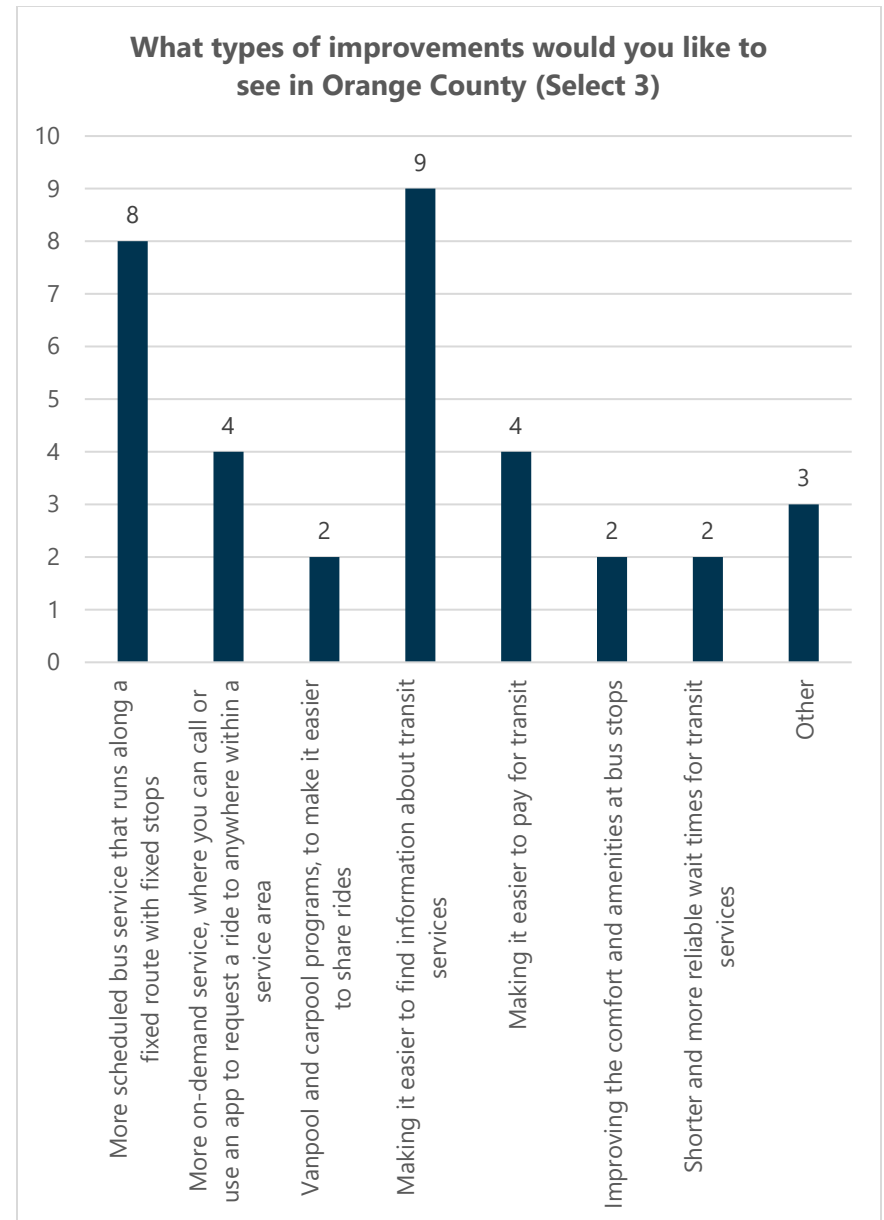
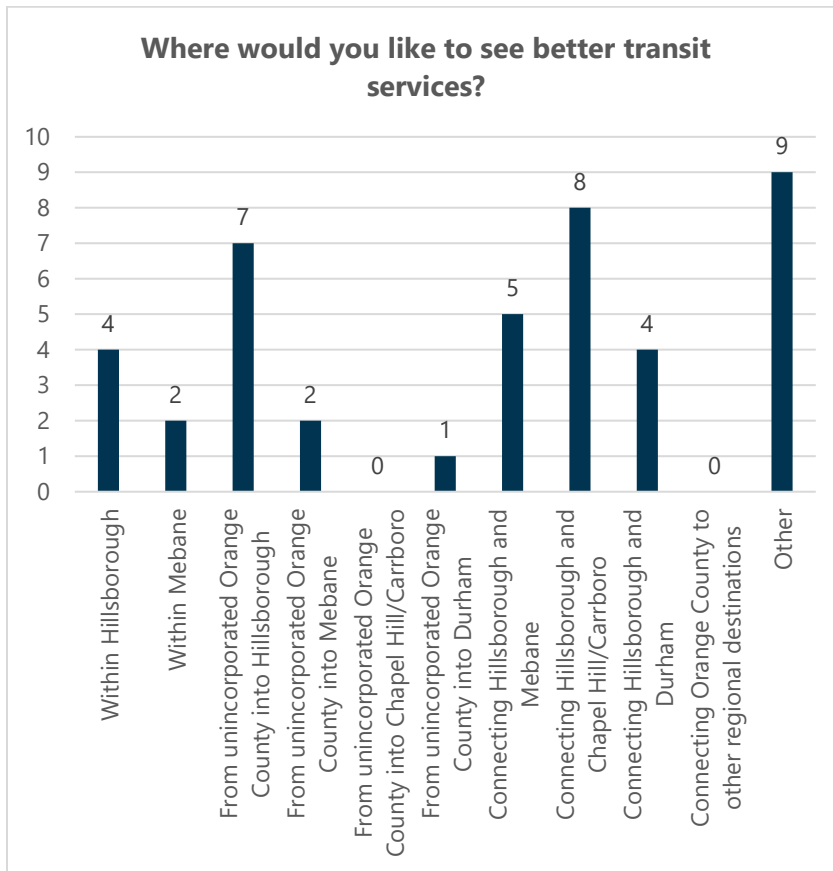
- None

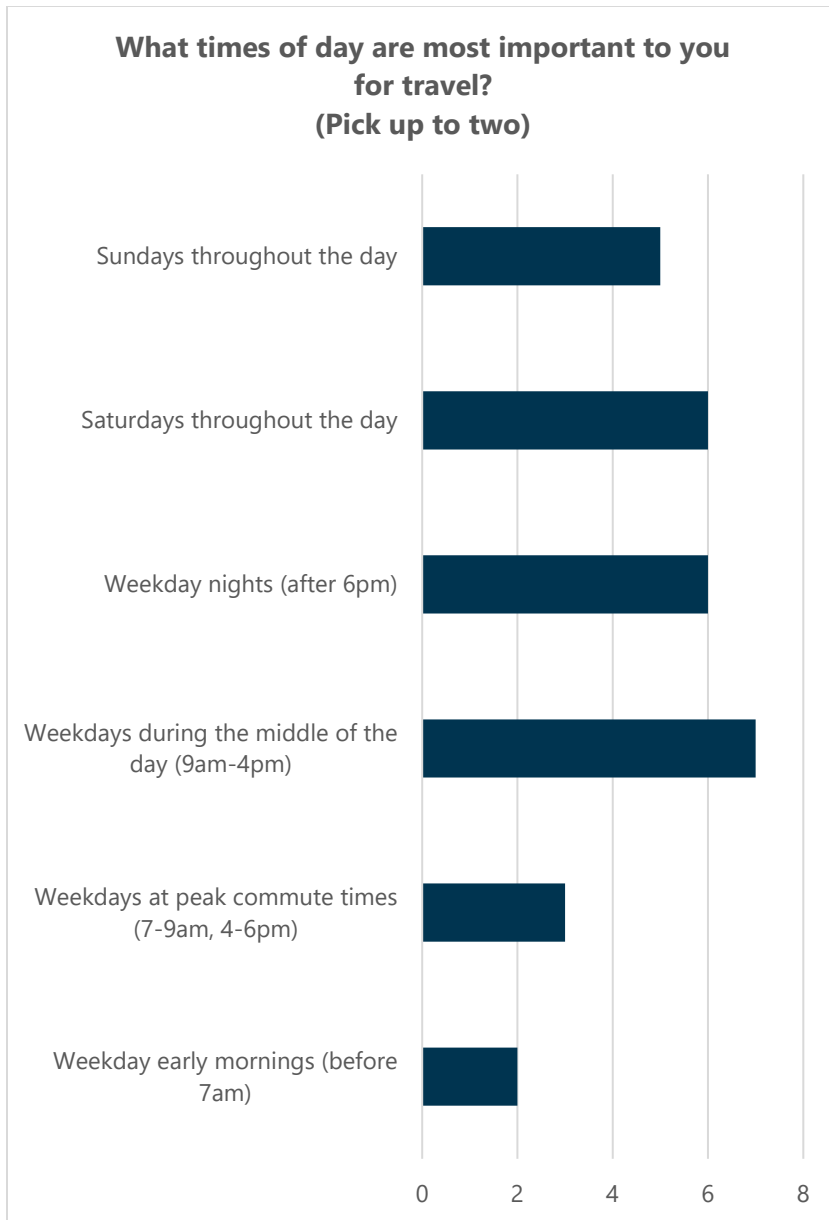
### Phase 2:

- Churton Street at Margaret Lane (Hillsborough)
- Faucette Mill Road at Cornelius Street (Hillsborough)
- Durham Tech OCC Park-and-Ride (Hillsborough)
- UNC Hospital (Hillsborough)
- Cone Health Park and Ride (Mebane)
- Erwin Rd at Fulton Street, Duke University Hospital (Durham)

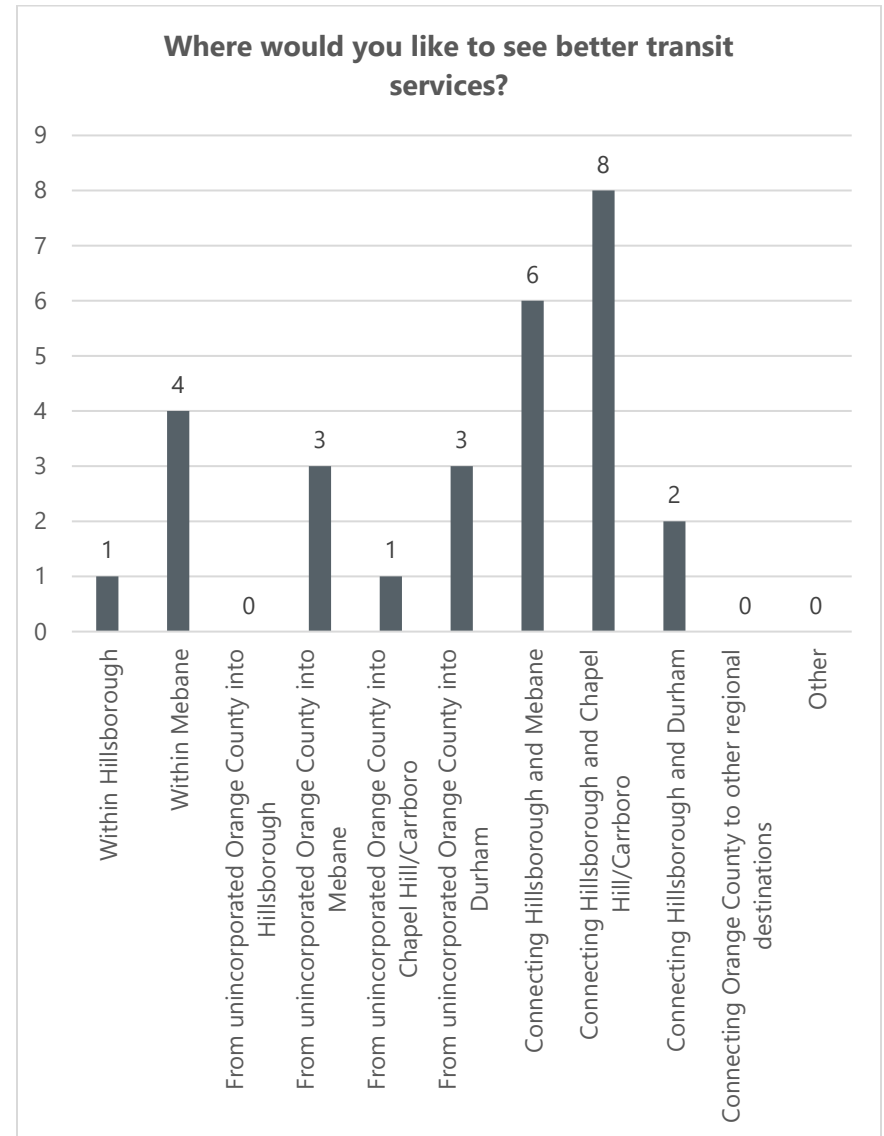
# APPENDIX D2: PHASE 1 POLLING BOARD COMMENTS

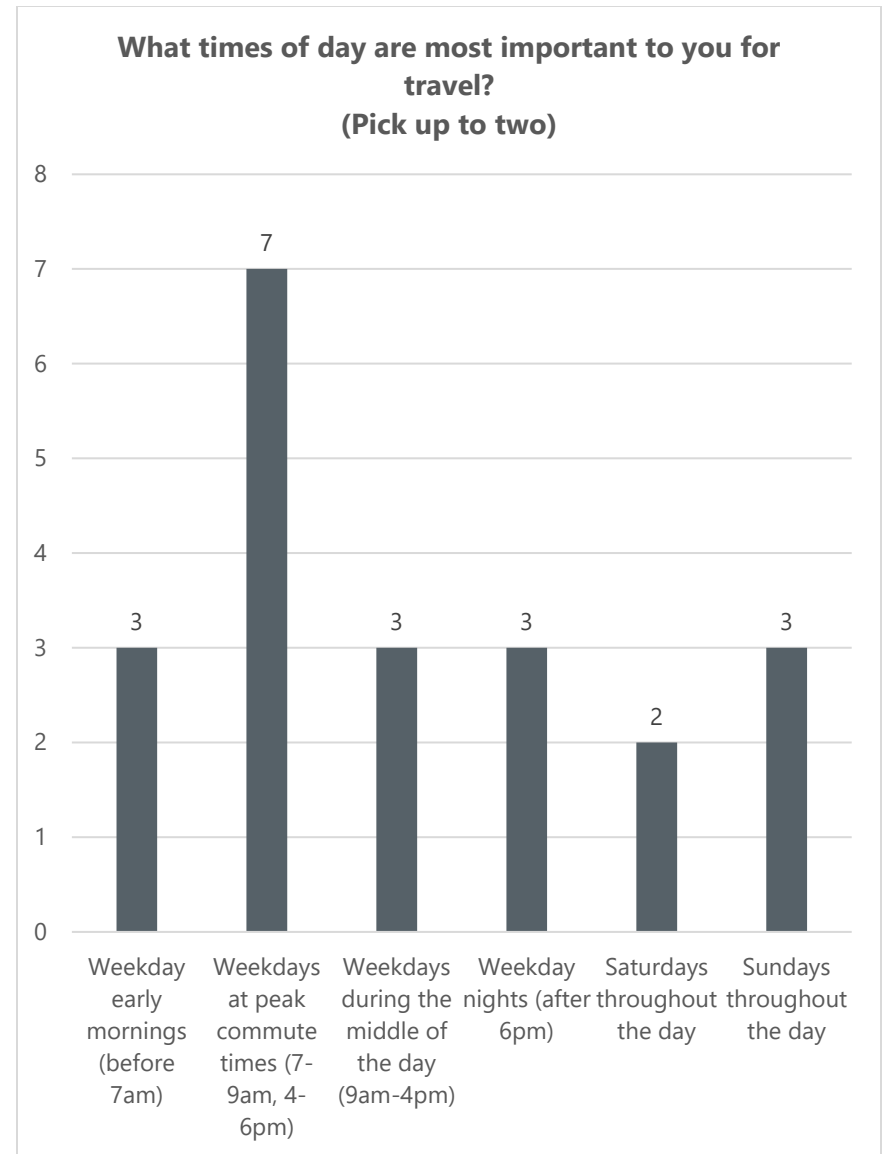
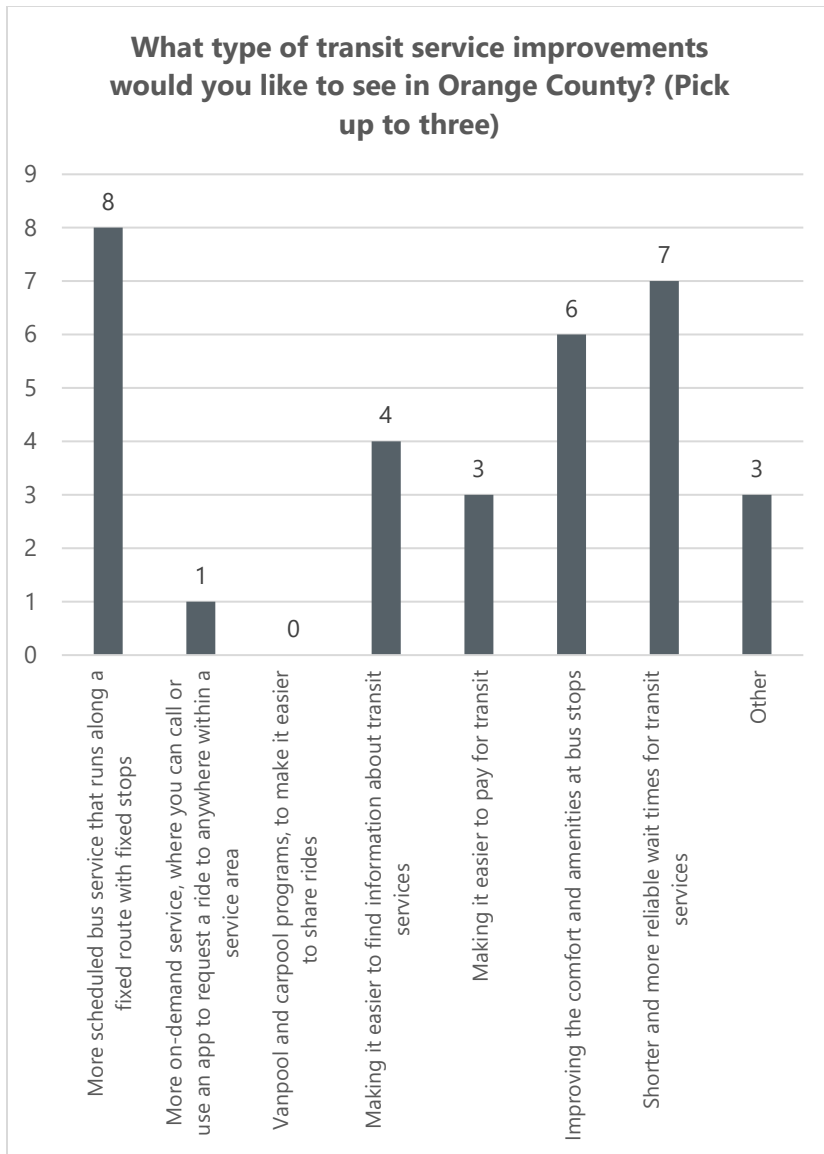
## Pop Up Events





## Polling Boards





# APPENDIX D3: PHASE 2 SURVEY COMMENTS

**What do you like or dislike about the proposed strategies? Please reference specific route or project names.**

Love the Mebane circulator. Great opportunity for older adults and people without cars to access shopping and Cone Health. Also expanding MOD seems helpful for affordability and accessibility. Will some of the vehicles be wheelchair-accessible? I hope eventually these services with run on weekends too.

I most likely the Mebane Circulator (I live in Mebane) and a connection to Alamance Community College, but also the prospect of more routes in general.

I like the on-demand services for rural areas in southern Orange county where I live.

All sounds great. Hopefully it will get done

When and if I can no longer drive, improving MOD will be critical; and increasing the frequency of the Hillsborough Circulator will also be a big help, IF it runs reasonably close to my house.

There are some strategies that I like, however others don't seem to be helpful, especially as a resident of Alamance County rather than Orange County. Tanger Outlets would be a good location for cash loading UMO cards.

Still doesn't at all serve me (heritage hills)

I like the expanded service hours and the mobility manager, but would like to see even more improvements in walking to transit

I have not been able to find the changes to the Hillsborough circulator bus on the plan. I don't know what they are.

This proposals are all addressing central and northern Orange County. For those of us in the southern part of the county, but outside the Chapel Hill-Carrboro city limits, we have very few options other than to drive to a park and ride for CH Transit. Walking and cycling are not safe options on our roads. I really thought this process would address our southern Orange County needs as well. I'm disappointed in this plan.

I wish the Orange-Chapel Hill Connector could come as far south as Southern Village.

May be assumed, but routes & times info. need to be readily available, individualized with prompts & easy to understand ie: where are you leaving from, where do you want to go & when do you need to be there, then take ... at. ... that you can get & Updated throughout day . As example, looking at proposed map of routes, I find them very difficult to read.

need southern route access

There is nothing for Heritage Hills

Need more transit between Chapel Hill and Carrboro and Durham. Need fewer walking distances for those who are disabled.

Orange-Chapel Hill Connector

We are in heritage hills at the southern end of Smith level Rd. I didn't see any public transport near us in the proposal.

I'm 85 and live in the stouthern rural part of the county and need transportation from dusk to dark. I don't understand how the on demand service works but it won't be of use to me when I need it because of the hours proposed.

local should make more quick stops in neighborhoods...Just a stop and go...I live in a development with no side walks to walk to a bus stop as so many do and I would use a bus much more often with a quick stop in my neighborhood, Yet, I wont risk walking on a highway to catch a bus...You dont even need a full stop unless you see a passenger waiting....thanks for allowing our input

I like the focus on helping people walk to transit stops and protecting them while waiting for their transit vehicles. I also like the focus on increasing the number of vehicles and frequency of buses.
North Orange County isn't being helped - an area that really needs additional transportation to access services, typically located in southern part of Orange Co
I live in Hillsborough and currently drive. But I am interested about public transit. Me and my wife are in our 70's.
While I like the expanded hours of service on the Hillsborough Circulator and two routes, it's not clear to me about having to transfer onto the second route as well as wait time.
"free" transportation really means that someone else pays. From experience in other jurisdictions, any free transport (even for a select group) is never enough. There is always clamor to add more people to the "free" group. The taxes in Orange County are already quite high; it does not make sense to plan to add more liabilities.
The cost to people on fixed incomes that are suffering from inflation due to government spending.
It doesn't make sense to offer the Orange-Chapel Hill Connector when GoTriangle serves the same route. You should give funds to GoTriangle to operate the 420 bus, and use the savings to extend the hours to 9 pm (which would make the service far more valuable for people traveling between Chapel Hill and Hillsborough for events)
Appreciate increased options w/ Hillsborough circulator split
Please, please make it so people can call for trips on MOD. Don't have a smartphone or computer access and I can't use MOD.
No service between Chatham county line and Carrboro
I like increasing walking access to transit.

I was hoping that the plan would address the future train station in Hillsborough. I have a vision disability, and so I use the part bus to travel back and forth between Chapel Hill and Greensboro, where I have family. The PART bus does not run on Saturdays and Sundays, and it is rather inconvenient to take the train to Durham, and then transfer to CH via bus. I am waiting for the train station to come in and it will be very important for the area to plan for that going forward.
I would use the 420/Circulator to go to Hillsborough, but the ridership pattern is a little confusing. Simplifying the relationship between the 420 and the Circulator will be helpful!
it won't help me drive less. It would be nice for the circular to run on weekends.
2X Hboro circulator, new Mebane circulator and eliminating under-utilized routes
(Eventual) consolidation of Hillsborough-Chapel Hill connector - but removing their redundancies and better integrating Orange County transit services to the rest of the Triangle's fare and tracking systems should be a much higher priority!
Like the addition of workability to the Transportation. Does that mean sidewalk improvements?
Need better weekend services & higher frequencies between Chapel Hill & Hillsborough during the week
Nothing seems to be expanding to the area where I live
Doesn't effectively address access for elderly in rural areas.
More access to MOD services when I can no longer drive a personal vehicle
We live at Gatemoore on Rhonda Rd in South Hillsborough. Hopefully the new stop shown at Cheshire Dr as close as possible to Oakdale Dr + improved frequency will finally allow us to get on the bus to go to Walmart of the Sportsplex - 45 min is still a lot though.

Don't like. We need a train and/or light rail. Not these connectors! I don't know anyone who uses them! Misallocation of resources. And lack of strategic vision.
I like the circulators
No service along 70 from Mebane to Hillsborough.
In the plan, there is reference to the one-way aspect of the Hillsborough Circulator that makes it difficult for passengers because they have to ride all the way around the route even if the stop they need is only 1 stop away. But the plans don't seem to address that issue at all, from what I can see, which I think they should.
possible on-demand rides in north-east of county
Mebane! More about Mebane Connectivity
I cannot ride from fairview neighborhood to the occ college, they need a stop in between to share if you're going to split it, otherwise some people will have to walk/run to the next stop
Support the advertising campaign, send a pamphlet with water/electric bill
Allow people to get senior rider card at Seymour Center instead of having to go to Transportation Center (very hard to get there without the card!)
Not enough MOD drivers, serious issues with MOD reliability; cancelled trips, hard to book, sometimes not operating
Need safety improvements at Aldi crossing
Like the new HC. Want OCPT to be more focused on transporting the general population
Like the improved H2H alignment and the ability to get from CH to Passmore
Wish it was two way to reduce walking or time on the bus; like the split loop idea
Bus is a good choice because parking is hard downtown

Excited about weekend demand response service; go to Walmart on the weekends; wish it would begin sooner
Moving the bus off 86 will make it impossible to take either the 420 or OCH; to get more people to ride it, add more stops along the corridor, it can be hard to walk to bus stops
Adding the proposed transit hub in Efland would increase the likelihood that I would use the public transportation system.
I am one of the many who have never used any of the transit methods.
expanding MOD route, please include making scheduling appointments easier for individuals who don't have access to internet or smart phones
I like making the Hillsborough Circulator 2-way. I like improving foot traffic routes to public transit. I like the public info campaign.
More service !
"Improve Bus Stops, build new Rural Transit Hubs, and improve Walking Access to Transit so that people can comfortably get to and wait for transit." THIS IS CRUCIAL FOR ORANGE COUNTY and should be a free service for senior citizens who live nowhere near CHC BUS TRANSIT that runs BUSES DAILY ALMOST EMPTY OF PEOPLE AND IT IS ALWAYS FREE OF CHARGE. THE RURAL TRANSIT SYSTEM FOR ORANGE COUNTY SENIORS IS A DISGRACE AND WOEFULLY INADEQUATE. THE SENIOR CENTERS DO THEIR BEST BUT CANNOT KEEP UP WITH DEMAND -- WHICH IS TO TRAVEL WITHOUT HAVING TO DRIVE OR UNABLE TO DRIVE. LET'S CHANGE THAT, PLEASE.
The shorter loops are an excellent idea. The problem is a lot of West Hillsborough is left out of the changes. Lakeshore Drive residents would have a very difficult time using the circulator.
The Hillsborough circulator routes eliminate easy access for the west Hillsborough neighborhoods. Having a stop at the intersection of west Hill and West King would allow widespread access for this area.



<p>Easy walking access to transport from Churton Grove neighborhood to downtown Hillsborough as well as Chapel Hill. Would have very much liked to continue being able to get to Mebane from Hillsborough as I consider future needs when old enough not to be able to drive (20-30 years from now) and desire to minimize driving now (ecological reasons).</p>
<p>Traveling from Alamance County, aka, the affordable community to Chapel Hill care appointments aka in the desired community will be difficult without the connector.</p>
<p>A fixed route parallel to the ODX needs to run all day. Towns with current populations well above 10,000 need to be connected.</p>
<p>I like having the Hillsborough circulator running every 45 minutes; expanded weekend service; improved walking access to transit; and the new Mebane circulator</p>
<p>Will there be any rural hub spots up 57 towards NE corner of Orange?</p>
<p>I live in a rural area between Hillsborough and Chapel Hill and there is no public bus stop or circulator zone that I can take. It would be nice to be able to take public transit but this would require the county to expand the zones further and add a route along Orange Grove Rd.</p>
<p>I like the proposed 2 Hillsborough circulator routes which will make going to downtown Hillsborough more convenient</p>
<p>I like the start time change to 6:30am</p>
<p>Please re-prioritize (to 2025-2027) your =&gt;Sunday&lt;= bus services within Chapel Hill/Carrboro city limits. Personally, I'd love to see a Sunday bus on the N route (from Harris Teeter/Meadowmont to downtown and connecting every half hour with the N/S lines, between Eubanks Rd and Southern Village....from 9 am to 2 pm Sundays.</p>


<p>Areas of focus, expanded hours, regular routes all great for planning and using.</p>
<p>It will expand services to older, disabled and/or low-income individuals. Much more should be done to help connect these isolated individuals to services, resources and engagement.</p>
<p>I like that there will be more hubs in the rural areas. We do not have transportation and cannot get to our appointments, doctor and pharmacy. My husband bikes 15 miles one way to get to the doctor/pharmacy.</p>
<p>Increasing frequency of Hillsborough Circulator would make it much more user friendly</p>
<p>The A loop of the Hillsborough Circulator has low ridership. Consider eliminating the portion along 70 and only have one loop. Transit Plan funds should not be used for Mebane Circulator as it is in Alamance County. Perhaps the two stops in Orange County can be funded but nothing more. Orange County has a mobility manager already. Confirm that there would still only be one but perhaps with an expanded role. Bus stops should be sufficient for passengers. Calling them transit hubs is confusing. Please clarify that funding sources other than the transit plan funds will be used for sidewalk projects unless directly adjacent to a bus stop. Begin OCH at 9:30, not 8:30 to further reduce overlap with the 420. The demand for transit maps are misleading. The range of density and colors used imply that there is similar demand in Hillsborough as there is at UNC. This should be corrected. Show raw data or more fairly illustrate the differences.</p>

# APPENDIX D4: ENGAGEMENT MATERIALS

## PHASE 1 MATERIALS

### Polling Board

## HELP IMPROVE TRANSIT IN ORANGE COUNTY! ¡AYÚDENOS A MEJORAR EL TRANSPORTE PÚBLICO EN EL CONDADO ORANGE!



**ORANGE COUNTY**  
SHORT RANGE TRANSIT PLAN  
CONDADO ORANGE  
PLAN DE TRANSPORTE PÚBLICO A CORTO PLAZO

The Orange County Short Range Transit Plan will identify opportunities to improve transit services in Orange County, NC and create an implementation plan for 2025 to 2030.  
Let us know what improvements you would like to see!

El Plan de Transporte Público a Corto Plazo del Condado Orange identificará oportunidades para mejorar los servicios de transporte público en el Condado Orange, NC, y creará un plan de implementación para 2025 a 2030.  
¡Háganos saber qué mejoras le gustaría ver!

### 1 Where would you like to see better transit service? (Pick up to three)

¿Dónde le gustaría ver un mejor servicio de transporte público? (escoja hasta tres)


Place a sticker next to your preference(s).  
Coloque un sticker junto a sus preferencias.

<p><b>Within Hillsborough</b> <small>Dentro de Hillsborough</small></p>	<p><b>Within Mebane</b> <small>Dentro de Mebane</small></p>	<p><b>From unincorporated Orange County into Hillsborough</b> <small>Desde áreas no incorporadas del Condado Orange hasta Hillsborough</small></p>	<p><b>From unincorporated Orange County into Mebane</b> <small>Desde áreas no incorporadas del Condado Orange hasta Mebane</small></p>	<p><b>From unincorporated Orange County into Chapel Hill/Carrboro</b> <small>Desde áreas no incorporadas del Condado Orange hasta Chapel Hill/Carrboro</small></p>	<p><b>From unincorporated Orange County into Durham</b> <small>Desde áreas no incorporadas del Condado Orange hasta Durham</small></p>	<p><b>Connecting Hillsborough and Mebane</b> <small>Conectando Hillsborough y Mebane</small></p>	<p><b>Connecting Hillsborough and Chapel Hill/Carrboro</b> <small>Conectando Hillsborough y Chapel Hill/Carrboro</small></p>	<p><b>Connecting Hillsborough and Durham</b> <small>Conectando Hillsborough y Durham</small></p>	<p><b>Connecting Orange County to other regional destinations</b> <small>Conectando el Condado Orange con otros destinos regionales</small></p>	<p><b>Other</b> <small>Otras</small></p>
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### 2 What type of transit service improvements would you like to see in Orange County? (Pick up to three)

¿Qué tipo de mejoras al transporte público le gustaría ver en el Condado Orange? (escoja hasta tres)

Learn more about the project and take the full survey by 3/31 at [orangecountysrtp.com](http://orangecountysrtp.com)!  
¡Obtenga más información sobre el proyecto y responda la encuesta antes del 3/31 en [orangecountysrtp.com](http://orangecountysrtp.com)!



Questions? Email [info@pppconsulting.net](mailto:info@pppconsulting.net)  
¿Preguntas? Envíe un email a [info@pppconsulting.net](mailto:info@pppconsulting.net)

<p><b>More scheduled bus service that runs along a fixed route with fixed stops</b> <small>Más servicio de autobuses programado que recorre una ruta fija con paradas fijas</small></p>	<p><b>More on-demand service, where you can call or use an app to request a ride to any where within a service area</b> <small>Más servicio a pedido, donde puede llamar o usar una aplicación para solicitar un viaje a cualquier lugar dentro de un área de servicio</small></p>	<p><b>Vanpool and carpool programs, to make it easier to share rides</b> <small>Programas de vanpool y carpool, para que sea más fácil compartir viajes</small></p>	<p><b>Making it easier to find information services</b> <small>Facilitar la búsqueda de información sobre los servicios de transporte público</small></p>	<p><b>Making it easier to pay for transit</b> <small>Facilitar el pago del transporte público</small></p>	<p><b>Improving the comfort and amenities at bus stops</b> <small>Mejorar la comodidad y las amenidades en las paradas de autobuses</small></p>	<p><b>Shorter and more reliable wait times for transit services</b> <small>Tiempos de espera más cortos y confiables para los servicios de transporte público</small></p>	<p><b>Other</b> <small>Otras</small></p>
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### 3 What times of day are most important to you for travel? (Pick up to two)

¿Qué momentos del día son más importantes para usted para trasladarse? (escoja hasta 2)

**USE THE STICKERS TO ANSWER THE QUESTIONS ABOVE**  
**UTILICE LOS STICKERS PARA RESPONDER LAS PREGUNTAS ANTERIORES**

<p><b>Weekday early mornings (before 7am)</b> <small>Temprano por la mañana entre semana (antes de las 7 am)</small></p>	<p><b>Weekdays at peak commute times (7-9am, 4-6pm)</b> <small>Días laborables en horas pico (de 7 a 9 am, de 4 a 6 pm)</small></p>	<p><b>Weekdays during the middle of the day (8am-4pm)</b> <small>Días laborables durante el mediodía (8 am a 4 pm)</small></p>	<p><b>Weekday nights (after 6pm)</b> <small>Noches entre semana (después de las 6 pm)</small></p>	<p><b>Saturdays throughout the day</b> <small>Sabados durante todo el día</small></p>	<p><b>Sundays throughout the day</b> <small>Domingos durante todo el día</small></p>
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# Survey (English)

## HELP US IMPROVE TRANSIT SERVICE!

The **Orange County Short Range Transit Plan** will identify opportunities to improve transit services in Orange County, NC and create an implementation plan for 2025 to 2030. Let us know what improvements you would like to see!

Please return this survey by **March 31, 2024** through:

Take it online at [orangecountysrtp.com](http://orangecountysrtp.com)  
Email a scan or photo of each page to [info@pppconsulting.net](mailto:info@pppconsulting.net)

Mail to Public Participation Partners  
8502 Six Forks Rd, Ste. 102  
Raleigh, NC 27615



Scan the QR code to learn more about the project or visit [orangecountysrtp.com](http://orangecountysrtp.com)

## ORANGE COUNTY SHORT RANGE TRANSIT PLAN

4) Which city, town, or community do you live in?  
(e.g., Hillsborough, Cedar Grove, Efland)

5) Where would you like to see better transit service?  
(Pick up to 3)

- Within Hillsborough
- Within Mebane
- From unincorporated Orange County into Hillsborough
- From unincorporated Orange County into Mebane
- From unincorporated Orange County into Chapel Hill/Carrboro
- From unincorporated Orange County into Durham
- Connecting Hillsborough and Mebane
- Connecting Hillsborough and Chapel Hill/Carrboro
- Connecting Hillsborough and Durham
- Connecting Orange County to other regional destinations
- Other: \_\_\_\_\_

\*Unincorporated Orange County refers to any area within the County outside of the town or city boundaries of Chapel Hill, Carrboro, Hillsborough, and Mebane.

6) What times of day are most important to you for travel?  
(Pick up to 2)

- Weekday early mornings (before 7am)
- Weekdays at peak commute times (7-9am, 4-6pm)
- Weekdays during the middle of the day (9am-4pm)
- Weekday nights (after 6pm)
- Saturdays throughout the day
- Sundays throughout the day

7) What type of transit improvements would you like to see in Orange County? (Pick up to 3)

- More scheduled bus service that runs along a fixed route with fixed stops
- More on-demand service, where you can call or use an app to request a ride to anywhere within a service area
- Vanpool and carpool programs, to make it easier to share rides
- Making it easier to find information about transit services
- Making it easier to pay for transit
- Improving the comfort and amenities at bus stops
- Shorter and more reliable wait times for transit services
- Other: \_\_\_\_\_

## HELP US IMPROVE TRANSIT SERVICE!

## ORANGE COUNTY SHORT RANGE TRANSIT PLAN

8) How else would you like to see public transit improved in Orange County?

9) Subscribe for Project Updates: Would you like to be notified of project updates and opportunities to provide feedback? If so, please provide your email address below.

### Voluntary Demographic Questions

The following questions ask about you and your background. This information helps us work toward our goal of inclusive engagement. **Please note that your responses will be used solely for data collection, will remain CONFIDENTIAL, and are OPTIONAL.**

1) Do you have a disability?

- Yes
- No
- Prefer not to answer

2) What is your gender identity?

- Man
- Woman
- Non-binary
- Prefer not to answer

3) What is your age?

- Younger than 18
- 18-29
- 30-44
- 45-64
- 65 and older
- Prefer not to answer

4) How well do you speak English?

- Very well
- Well
- Okay
- Very little
- Not at all
- Prefer not to answer

5) What language do you speak at home?

6) Which of the following best describes you? (Choose all that apply)

- Asian or Pacific Islander
- Black or African American
- Hispanic or Latino
- Native American or Alaskan Native
- White or Caucasian
- Other: \_\_\_\_\_
- Prefer not to answer

7) What is your approximate annual household income?

- Less than \$15,000
- \$15,000 to \$25,000
- \$25,000 to \$50,000
- \$50,000 to \$75,000
- \$75,000 and above
- Prefer not to answer

8) How many cars does your household have access to?

- None
- One
- Two
- Three or more

9) What is your home zip code?

# Survey (Spanish)

## ¡AYÚDENOS A MEJORAR EL SERVICIO DE TRANSPORTE PÚBLICO!

El Plan de Transporte Público a Corto Plazo del Condado Orange identificará oportunidades para mejorar los servicios de transporte público en el Condado Orange, NC, y creará un plan de implementación para 2025 a 2030. ¡Háganos saber qué mejoras le gustaría ver!

Responda esta encuesta antes del 31 de marzo de 2024:

Responda en línea en [orangecountysrtp.com](http://orangecountysrtp.com)

Escanee o tome una foto de cada página y envíelas por email a [info@pppconsulting.net](mailto:info@pppconsulting.net)

Envíela por correo postal a  
Public Participation Partners  
8502 Six Forks Rd, Ste. 102  
Raleigh, NC 27615



Escanee el código QR para conocer más sobre el proyecto o visite [orangecountysrtp.com](http://orangecountysrtp.com)

1) ¿Qué servicios de transporte público del Condado Orange utiliza o ha utilizado en el pasado? (seleccione todas las que correspondan)

- Hillsborough Circulator
  - Orange-Alamance Connector
  - Orange-Chapel Hill Connector
  - Servicio de movilidad bajo demanda (MOD)
- Llamo para programar un viaje con el Condado Orange:
- Transporte público
  - Departamento de Servicios Sociales
  - Departamento de Envejecimiento
  - Departamento de Recursos de Justicia Penal
  - Otro departamento del condado: \_\_\_\_\_
- Nunca he usado el transporte público del Condado Orange.

2) ¿Qué otros servicios de agencias de transporte utiliza o ha utilizado en el pasado? (seleccione todas las que correspondan)

- Chapel Hill Transit
  - GoTriangle
  - Piedmont Authority for Regional Transportation (PART)
  - Otro: \_\_\_\_\_
- Nunca he usado los servicios de transporte público

3) ¿Con qué frecuencia utiliza los servicios de transporte público (autobuses de ruta fija y viajes programados puerta a puerta) en el Condado Orange?

- Todos los días o casi todos los días
- Algunas veces a la semana
- Algunas veces al mes
- Una vez al mes o menos
- Nunca

## CONDADO ORANGE PLAN DE TRANSPORTE PÚBLICO A CORTO PLAZO

4) ¿En qué ciudad, pueblo o comunidad vive? (por ejemplo, Hillsborough, Cedar Grove, Efland)

5) ¿Dónde le gustaría ver un mejor servicio de transporte público? (escoja hasta 3)

- Dentro de Hillsborough
- Dentro de Mebane
- Desde áreas no incorporadas del Condado Orange hasta Hillsborough
- Desde áreas no incorporadas del Condado Orange hasta Mebane
- Desde áreas no incorporadas del Condado Orange hasta Chapel Hill/Carrboro
- Desde áreas no incorporadas del Condado Orange hasta Durham
- Conectando Hillsborough y Mebane
- Conectando Hillsborough y Chapel Hill/Carrboro
- Conectando Hillsborough y Durham
- Conectando el Condado Orange con otros destinos regionales
- Otro: \_\_\_\_\_

\*Por áreas no incorporadas del Condado Orange nos referimos a cualquier área dentro del condado fuera de los límites urbanos de Chapel Hill, Carrboro, Hillsborough y Mebane.

6) ¿Qué momentos del día son más importantes para usted para trasladarse? (escoja hasta 2)

- Temprano por la mañana entre semana (antes de las 7 am)
- Días laborables en horas pico (de 7 a 9 am, de 4 a 6 pm)
- Días laborables durante el mediodía (9 am a 4 pm)
- Noches entre semana (después de las 6 pm)
- Sábados durante todo el día
- Domingos durante todo el día

7) ¿Qué tipo de mejoras al transporte público le gustaría ver en el Condado Orange? (escoja hasta 3)

- Más servicio de autobús programado que recorra una ruta fije con paradas fijas
- Más servicio a pedido, donde puede llamar o usar una aplicación para solicitar un viaje a cualquier lugar dentro de un área de servicio
- Programas de vanpool y carpool, para que sea más fácil compartir viajes
- Facilitar la búsqueda de información sobre los servicios de transporte público
- Facilitar el pago del transporte público
- Mejorar la comodidad y las amenidades en las paradas de autobuses
- Tiempos de espera más cortos y confiables para los servicios de transporte público
- Otro: \_\_\_\_\_

## ¡AYÚDENOS A MEJORAR EL SERVICIO DE TRANSPORTE PÚBLICO!

## CONDADO ORANGE PLAN DE TRANSPORTE PÚBLICO A CORTO PLAZO

8) ¿De qué otra manera le gustaría que se mejorara el transporte público en el Condado Orange?

9) Suscríbase para recibir actualizaciones del proyecto: ¿le gustaría recibir notificaciones sobre las actualizaciones del proyecto y las oportunidades para brindar comentarios? Si es así, proporcione su dirección de email a continuación.

### Preguntas demográficas voluntarias

Las siguientes preguntas se refieren a usted y sus antecedentes. Esta información nos ayuda a trabajar hacia nuestro objetivo de participación inclusiva. Por favor tenga en cuenta que sus respuestas se utilizarán únicamente para la recopilación de datos, serán CONFIDENCIALES y son OPCIONALES.

1) ¿Tiene usted alguna discapacidad?

- Sí
- No
- Prefiero no responder

2) ¿Cuál es su identidad de género?

- Hombre
- Mujer
- Non-binario
- Prefiero no responder

3) ¿Cuál es su edad?

- Menor de 18 años
- 18-29
- 30-44
- 45-64
- 65 años o más
- Prefiero no responder

4) ¿Qué tan bien habla inglés?

- Muy bien
- Bien
- Más o menos
- Muy poco
- Nada
- Prefiero no responder

5) ¿Qué idioma habla en casa?

6) ¿Cuál de las siguientes opciones le describe mejor? (escoja todo lo que corresponda)

- Asiático o isleño del Pacífico
- Negro o afroamericano
- Hispano o latino
- Amerindio o nativo de Alaska
- Blanco o caucásico
- Otro: \_\_\_\_\_
- Prefiero no responder

7) ¿Cuál es el ingreso anual aproximado de su hogar?

- Menos de \$15,000
- \$15,000 a \$25,000
- \$25,000 a \$50,000
- \$50,000 a \$75,000
- \$75,000 o más
- Prefiero no responder

8) ¿A cuántos automóviles tiene acceso su hogar?

- Ninguno
- Uno
- Dos
- Tres o más


9) ¿Cuál es el código postal de su hogar?

## Social Media Posts


### Facebook/ Instagram

#### Post Week 1


Help us improve transit service! Let us know what improvements you would like to see in Orange County by 2030. Attend a pop-up event throughout the month of March:

 Hillsborough Walmart – 501 Hampton Pointe B, Hillsborough, NC


March 18<sup>th</sup>, 2:00 p.m. – 4:00 p.m.\*

 Seymour Center - 2551 Homestead Road, Chapel Hill, NC


March 19<sup>th</sup>, 11:00 a.m. – 1:00 p.m.\*

 Passmore Center - 103 Meadowlands Drive, Hillsborough, NC


March 19<sup>th</sup>, 3:00 p.m. – 5:00 p.m.

 Durham Tech OC Campus - 525 College Park Road, Hillsborough, NC

March 20<sup>th</sup>, 9:00 p.m. – 11:00 a.m.

 UNC Hospital Hillsborough- 430 Waterstone Drive, Hillsborough, NC 27278

March 20<sup>th</sup>, 3:00 p.m. – 5:00 p.m.

 Mebane Eggstravaganza – Downtown Mebane, Mebane, NC

March 23<sup>rd</sup>, 11:00 a.m. – 2:00 p.m.

Can't make it out? Learn more and take the survey by **March 31<sup>st</sup>**: [www.orangecountysrtp.com](http://www.orangecountysrtp.com)

\*Weather Permitting. Please visit the website for updates.

#### Post Week 2

Reminder: Don't Miss Out on Your Chance to Improve Transit Service in Orange County!

Hey Orange County residents! We want to hear from you to shape the future of transit service in our community by 2030.

Can't decide what changes you'd like to see? Attend one of our pop-up events for more information. Learn more and take the survey by **March 31<sup>st</sup>**: [www.orangecountysrtp.com](http://www.orangecountysrtp.com)

Your feedback is important to this process!

### Post Week 3

The Deadline for Comments is March 31, 2024

Don't miss the chance to share your thoughts on what transit improvements you'd like to see in Orange County for 2025 to 2030.

For more information and to take the survey, please visit [www.orangecountysrtp.com](http://www.orangecountysrtp.com).

### X (Twitter)

#### Post Week 1

Help us improve transit service! Let us know what improvements you would like to see in Orange County by 2030. **Learn more and take the survey by March 31<sup>st</sup> at: [www.orangecountysrtp.com](http://www.orangecountysrtp.com).**

#### Post Week 2

Reminder: Help Shape the Future of Transit Service in Orange County!

Help us improve transit service in Orange County! Your input is crucial in making improvements by 2030. Attend one of our pop-up events for more information and take the survey by March 31<sup>st</sup>. Visit the website at [www.orangecountysrtp.com](http://www.orangecountysrtp.com) to take the survey see a full list of pop-ups.

### Post Week 3

The Last Chance to Take the Survey!

Don't miss the chance to share your thoughts on what transit improvements you'd like to see in Orange County for 2025 to 2030.

For more information and to take the survey by March 31<sup>st</sup>, please visit [www.orangecountysrtp.com](http://www.orangecountysrtp.com).

### Digital Ad

ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

**HELP US IMPROVE  
TRANSIT SERVICE**


AYÚDENOS A MEJORAR EL SERVICIO  
DE TRANSPORTE PÚBLICO

**TAKE THE SURVEY BY MARCH 31<sup>st</sup>**  
To share your thoughts on potential transit  
service improvements for 2025 to 2030.

**RESPONDA LA ENCUESTA ANTES DEL 31 DE MARZO**  
Para compartir sus ideas sobre mejoras potenciales al transporte  
público entre 2025 y 20230

[www.orangecountysrtp.com](http://www.orangecountysrtp.com)

## Transit Flyer



**ORANGE COUNTY**  
SHORT RANGE TRANSIT PLAN

**HELP US  
IMPROVE  
TRANSIT  
SERVICE**

**AYÚDENOS A  
MEJORAR EL SERVICIO  
DE TRANSPORTE  
PÚBLICO**

### TAKE THE SURVEY BY MARCH 31st

To share your thoughts on potential transit service improvements for 2025 to 2030



### RESPONDA LA ENCUESTA ANTES DEL 31 DE MARZO

Para compartir sus ideas sobre mejoras potenciales al transporte público entre 2025 y 2030

[www.orangecountysrtp.com](http://www.orangecountysrtp.com)

# PHASE 2 MATERIALS

## Informational Board

We have a plan to improve transit in Orange County— please tell us what you think!

*Tenemos un plan para mejorar el transporte público en el Condado de Orange, ¡díganos lo que piensa!*

Orange County Transportation Services is looking for input on the draft Orange County Short Range Transit Plan, which has transit improvements proposed for 2025 to 2030.

Los Servicios de Transporte del Condado de Orange están buscando opiniones sobre el borrador del Plan de Transporte Público a Corto Plazo del Condado de Orange, el cual propone mejoras en el transporte público para el periodo 2025 a 2030.

**PROJECTS PROPOSED FOR 2025 TO 2027 PROYECTOS PROPUESTOS PARA 2025 A 2027**

- **Improve Mobility on Demand (MOD) by adding more vehicles and creating five zones.**  
*Mejorar la Movilidad a Pedido (o Mobility on Demand [MOD] en inglés) mediante la incorporación de más vehículos y la creación de cinco zonas.*
- **Reroute Hillsborough Circulator into two routes that run every 45 minutes, 6:30 a.m.–6:30 p.m. on weekdays.**  
*Redirigir el "Hillsborough Circulator" en dos rutas que circulen cada 45 minutos, de 6:30 a.m. a 6:30 p.m. entre semana.*
- **Implement new Mebane Circulator, running hourly 7 a.m.–6 p.m. on weekdays.**  
*Implementar el nuevo "Mebane Circulator", que funcionará cada hora de 7 a.m. a 6 p.m. entre semana.*
- **Adjust Orange-Chapel Hill Connector to run express on I-40, to better align with GoTriangle 420.**  
*Ajustar el "Orange-Chapel Hill Connector" para que circule de manera expés por la I-40, para alinearse mejor con GoTriangle 420.*
- **Discontinue Orange-Alamance connector and reinvest funds into Mebane Circulator and improved MOD on the Hillsborough-Mebane corridor.**  
*Discontinuar el "Orange-Alamance Connector" y reinvertir los fondos en el "Mebane Circulator" y en la mejora de la Movilidad a Pedido (MOD por sus siglas en inglés) en el corredor Hillsborough-Mebane.*
- **Make it easier to book Demand Response, pay for transit, and learn about transit options.**  
*Facilitar la reservación de servicios de Respuesta a la Demanda (Demand Response en inglés), el pago del transporte público y la información sobre las opciones de transporte público.*

**PROJECTS PROPOSED FOR 2028 TO 2030 PROYECTOS PROPUESTOS PARA 2028 A 2030**

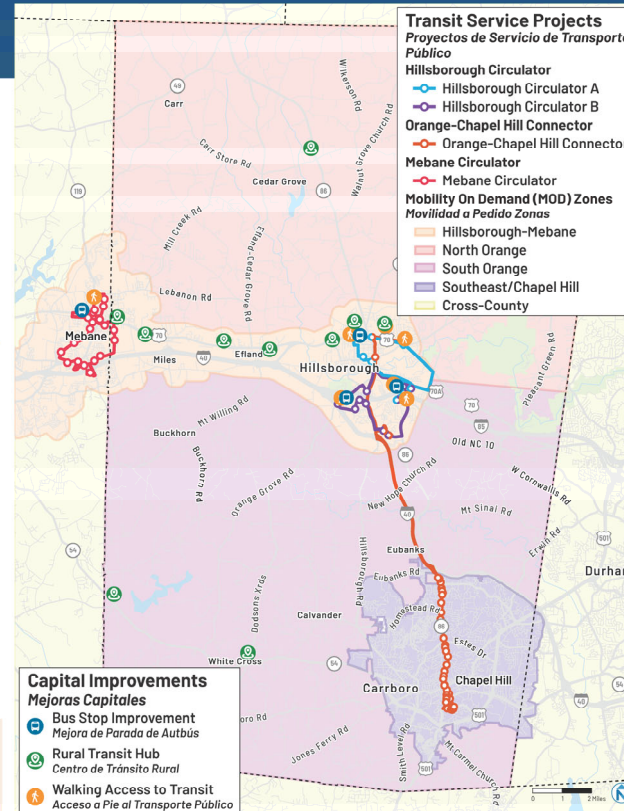
- **Expand Demand Response weekend service to better provide needed trips on Saturdays and Sundays.**  
*Expandir el servicio de Respuesta a la Demanda (Demand Response en inglés) los fines de semana para mejor proporcionar los viajes necesarios los sábados y domingos.*
- **Hire a Mobility Manager to help people learn about and use transit in Orange County.**  
*Contratar a un Gestor de Movilidad para ayudar a la gente a conocer y utilizar el transporte público en el Condado de Orange.*
- **Conduct a Fare Study to explore reduced or free fares.**  
*Realizar un Estudio de Tarifas para explorar tarifas reducidas o gratuitas.*
- **Improve Bus Stops, build new Rural Transit Hubs, and improve Walking Access to Transit so that people can comfortably get to and wait for transit.**  
*Mejorar las paradas de autobús, construir nuevos Centros de Tránsito Rurales y mejorar el acceso a pie al transporte público para que la gente pueda llegar a él y esperarlo cómodamente.*

Take our survey and learn more about the draft plan by September 11th, 2024 by scanning this QR Code, visiting orangecountysrtp.com, or calling (919) 245-2007.

Obtenga más información sobre el borrador del plan, responda a nuestra encuesta y envíe sus comentarios hasta el 11 de septiembre del 2024 en orangecountysrtp.com, escaneando este código QR o llamando al (919) 245-2007.



ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN





# Survey (English)

## Help us improve transit service!

ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

We want to hear your feedback on the draft Orange County Short Range Transit Plan, with proposals for improving transit services in Orange County, NC for 2025 to 2030. Review the full plan at [orangecountysrtp.com](http://orangecountysrtp.com) or the summary on the other side of this survey page before giving us your thoughts below.

Please return this survey by September 11, 2024. You can:

- Take it online at [orangecountysrtp.com](http://orangecountysrtp.com)
- Email a scan or photo of each page to [OrangeSRTP@gmail.com](mailto:OrangeSRTP@gmail.com)
- Mail to  
Orange County Transportation Services  
600 NC-86, Hillsborough, NC 27278  
Phone: (919) 245-2007



Scan the QR code to learn more about the project or visit [orangecountysrtp.com](http://orangecountysrtp.com)

Which Orange County Public Transportation services do you use and/or have you used in the past? (Select all that apply.)

- Hillsborough Circulator
- Orange-Alamance Connector
- Orange-Chapel Hill Connector
- Mobility on Demand (MOD) Service
- I call to schedule a ride with Orange County:
  - Public Transportation
  - Department of Social Services
  - Department of Aging
  - Criminal Justice Resources Department
  - Other County Department: \_\_\_\_\_
- I have never used Orange County Public Transportation

Which other transit agency services do you use and/or have you used in the past? (Select all that apply.)

- Chapel Hill Transit
- GoTriangle
- Piedmont Authority for Regional Transportation (PART)
- Other: \_\_\_\_\_
- I have never used public transit services

Will these proposed changes make it easier for you to use public transportation in Orange County?

- Much Easier
- Somewhat Easier
- Neutral
- Somewhat Difficult
- Very Difficult
- N/A

What do you like or dislike about the proposed strategies? Please reference specific route or project names.

### Voluntary Demographic Questions

The following questions ask about you and your background and help us work towards our goal of inclusive engagement. Please note that your responses will be used solely for data collection, and will remain confidential, and are optional.

What city, town, or community do you live in? (e.g., Hillsborough, Cedar Grove, Efland Grove, Efland)

Do you have a disability?

- Yes
- No
- Prefer not to answer

What is your age?

- Younger than 18
- 30-44
- 45-64
- Prefer not to answer
- 18-29
- 65 and older

What language do you speak at home?

Which of the following best describes you? (Choose all that apply.)

- Asian or Pacific Islander
- Black or African American
- Hispanic or Latino
- Other: \_\_\_\_\_
- Native American or Alaska Native
- White or Caucasian
- Prefer not to answer

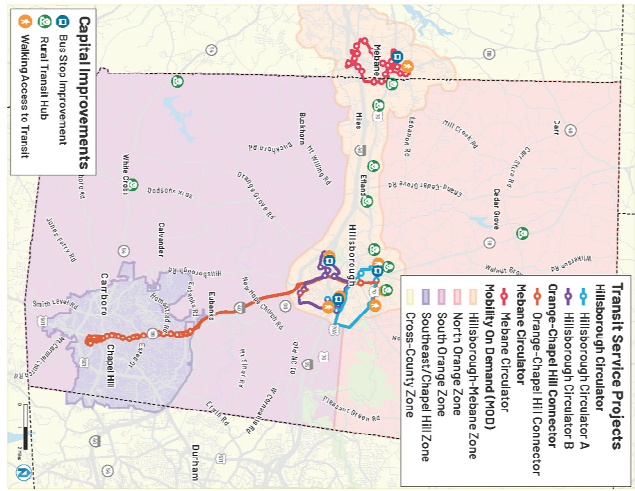
What is your approximate annual household income?

- Less than \$15,000
- \$15,000 to \$25,000
- \$25,000 to \$50,000
- \$50,000 to \$75,000
- \$75,000 and above
- Prefer not to answer



Take our survey and learn more about the draft plan by September 11th, 2024 by scanning this QR code visiting [orangecountysrtp.com](http://orangecountysrtp.com), or calling (919) 245-2007.

- **Expand Demand Response** weekend service to better provide needed trips on Saturdays and Sundays.
- **Hire a Mobility Manager** to help people learn about and use transit in Orange County.
- **Improve Mobility on Demand (MOD)** by adding more vehicles and creating five zones.
- **Reroute Hillsborough Circulator** into two routes that run every 45 minutes, 6:30 a.m.–6:30 p.m. on weekdays.
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- **Make it easier to book Demand Response**, pay for transit, and learn about transit options.
- **Conduct a Fare Study** to explore reduced or free fares.
- **Improve Bus Stops, and improve Walking Access to Transit** so that people can comfortably get to and wait for transit.



**We have a plan to improve transit in Orange County— tell us what you think!**  
**ORANGE COUNTY**  
 SHORT RANGE TRANSIT PLAN

# Survey (Spanish)

## ¡Ayúdenos a mejorar el servicio de transporte público!

ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

Queremos conocer su opinión sobre el borrador del Plan de Transporte Público a Corto Plazo del Condado de Orange, con propuestas para mejorar los servicios de transporte público en el Condado de Orange, NC para el periodo 2025-2030. Revise el plan completo en línea en [orangecountysrtp.com](http://orangecountysrtp.com) o el resumen que se encuentra al reverso de esta página de la encuesta antes de darnos su opinión a continuación.

Por favor, devuelva esta encuesta a más tardar el 9 de septiembre del 2024:

- Respondiendo a la encuesta en línea en [orangecountysrtp.com](http://orangecountysrtp.com)
- Escaneando o tomando una foto de cada página y enviándolo por correo electrónico a [OrangeSRTP@gmail.com](mailto:OrangeSRTP@gmail.com)
- Enviándola por correo a:  
Orange County Transportation Services, 600 NC-86, Hillsborough, NC 27278  
Phone: (919) 245-2007



Escanee el código QR para obtener más información sobre el proyecto o visite [orangecountysrtp.com](http://orangecountysrtp.com)

¿Qué servicios de transporte público del Condado de Orange utiliza y/o ha utilizado en el pasado (seleccione todas las opciones que apliquen)

- Hillsborough Circulator
- Orange-Alamance Connector
- Orange-Chapel Hill Connector
- Servicio de Movilidad a Pedido (o *Mobility on Demand [MOD] Service* en inglés)
- Llamo para programar un viaje con el Condado de Orange:
  - Transporte público
  - Departamento de Servicios Sociales (*Department of Social Services* en inglés)
  - Departamento de la Tercera Edad (*Department of Aging* en inglés)
  - Departamento de Recursos de Justicia Penal (*Criminal Justice Resources Department* en inglés)
  - Otro departamento del condado: \_\_\_\_\_
- Nunca he utilizado el Transporte Público del Condado de Orange

### Preguntas demográficas voluntarias

Las siguientes preguntas se refieren a usted y a sus antecedentes. Esta información nos ayuda a avanzar hacia nuestro objetivo de participación inclusiva. Tenga en cuenta que sus respuestas se utilizarán únicamente para recopilar datos, se mantendrán confidenciales y son opcionales.

¿En qué ciudad, pueblo o comunidad vive? (Por ejemplo, Hillsborough, Cedar Grove, Efland Grove, Efland)

¿Tiene alguna discapacidad?  
 Sí  No  Prefiero no contestar

¿Cuál es su edad?  
 Menos de 18  18-29  30-44  45-64  
 65 años o más  Prefiero no contestar

¿Qué idioma habla en casa?  
 \_\_\_\_\_

¿Qué otros servicios de agencias de transporte público utiliza y/o ha utilizado en el pasado? ((seleccione todas las opciones que apliquen)

- Chapel Hill Transit
- GoTriangle
- Piedmont Authority for Regional Transportation (PART)
- Otro: \_\_\_\_\_
- Nunca he utilizado servicios de transporte público

¿Éstos cambios propuestos le harían más fácil utilizar el transporte público en el Condado de Orange?

- Mucho más fácil
- Algo más fácil
- Neutral
- Algo difícil
- Muy difícil
- N/A

¿Qué le gusta o no de las estrategias propuestas? Por favor, haga referencia a nombres concretos de rutas o proyectos.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

¿Cuál de las siguientes opciones le describe mejor? (seleccione todas las opciones que apliquen)

- Asiático(a) o de las Islas del Pacífico
- Indígena de las Américas o nativo(a) de Alaska
- Negro(a)/ afroamericano(a)
- Blanco(a)/Caucásico(a)
- Hispano(a)/Latino(a)
- Prefiero no contestar
- Other: \_\_\_\_\_

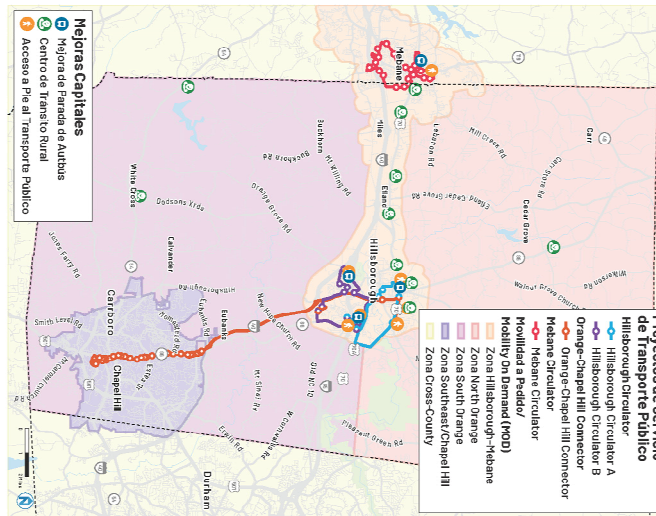
¿Cuál es el ingreso anual aproximado de su hogar?

- Menos de \$15,000
- \$15,000 a \$25,000
- \$25,000 a \$50,000
- \$50,000 a \$75,000
- \$75,000 o más
- Prefiero no contestar



Obtenga más información sobre el borrador del plan, responda a nuestra encuesta y envíe sus comentarios hasta el 11 de septiembre del 2024 en [orangecountysrtp.com](http://orangecountysrtp.com), escaneando este código QR o llamando al (919) 245-2007.

- Mejorar la Movilidad a Pedido (o *Mobility on Demand [MOD]* en inglés) mediante la incorporación de más vehículos y la creación de cinco zonas de rutas que circulen en cada 45 minutos, de 6:30AM a 8:30PM entre semana.
- Implementar el nuevo "Mebane Circulator" que funcionará cada hora de 7AM a 8PM entre semana.
- Ajustar el "Orange-Chapel Hill Connector" para que circule de manera expres por la I-40, para alinearse mejor con GoTriangle 420.
- Expandir el servicio de Respuesta a la Demanda (Demand Response en inglés) los fines de semana para mejorar proporcionar los viajes en cesas los los sábados y domingos.
- Contratar a un Gestor de Movilidad para ayudar a la gente a conocer y utilizar el transporte público en el Condado de Orange.
- Realizar un Estudio de Tarifas para explorar tarifas reducidas o gratuitas.
- Mejorar las paradas de autobuses, construir nuevos Centros de Tránsito Rurales y mejorar el acceso a pe al transporte público para que la gente pueda llegar a el y esperar lo cómodamente.
- Discontinuar el "Orange-Alamance Connector" y reinventar los fondos en el "Mebane Circulator" y en la mejora de la Movilidad a Pedido (MOD) por sus siglas en inglés en el corredor Hillsborough-Mebane.
- Facilitar la reserva a la Demanda (Demand Response en inglés), el pago del transporte público y la información sobre las opciones de transporte público.



Tenemos un plan para mejorar el transporte público en el Condado de Orange, ¡diganos lo que piensa!

ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

# Survey (Mandarin)

## 帮助我们改善公交服务！

ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

我们希望听到您对Orange County短期公交计划草案的反馈，其中包括 2025 年至 2030 年改善北卡罗来纳州Orange County公共交通服务的建议。请在 orangecountysrtp.com 上查看完整计划或查看本调查背面的摘要，然后在下面告诉我们您的想法。

请在 2024 年 9 月 11 日之前完成此调查。您可以：

- 在 orangecountysrtp.com 上在线填写
- 将每页的扫描件或照片通过电子邮件发送至 OrangeSRTP@gmail.com
- 邮寄至  
Orange County Transportation Services  
600 NC-86, Hillsborough, NC 27278  
电话：(919) 245-2007



扫描二维码了解有关该项目的更多信息或访问 orangecountysrtp.com

您现在或过去使用过哪些Orange County公共交通服务？  
(选择所有适用的选项。)

- Hillsborough 环线
- Orange-Alamance 连接线
- Orange-Chapel Hill连接线
- 按需出行服务 (MOD)
- 我打电话给Orange County预约乘车：
  - 公共交通
  - 社会服务部
  - 老年部
  - 刑事司法资源部
  - 其他县部门：\_\_\_\_\_

- 我从未使用过Orange County公共交通

您对所提议的策略有何喜欢或不喜欢之处？请提供具体路线或项目名称。

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### 人口统计问卷

以下问题将询问您的背景，并帮助我们实现包容性参与的目标。请注意您的回答将仅用于数据收集，并将保密，所有问题都是可选的。

您居住在哪个城市、城镇或社区？（例如 Hillsborough, Cedar Grove, Efland Grove, Efland）

您是否有残疾？

- 是
- 否
- 不想回答

您的年龄是多少？

- 18 岁以下
- 18-29 岁
- 30-44 岁
- 45-64 岁
- 65 岁及以上
- 不想回答

您在家说什么语言？

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您现在或过去使用过哪些其他公共交通机构的服务？  
(选择所有适用的选项。)

- Chapel Hill 公共交通
- GoTriangle
- 皮埃蒙特地区交通管理局 (PART)
- 其他：\_\_\_\_\_

- 我从未使用过公共交通服务

计划中的这些提议是否会让您更轻松地Orange County使用公共交通？

- 非常容易
- 比较困难
- 比较容易
- 非常困难
- 一般
- 不知道

您家庭的年收入大约是多少？

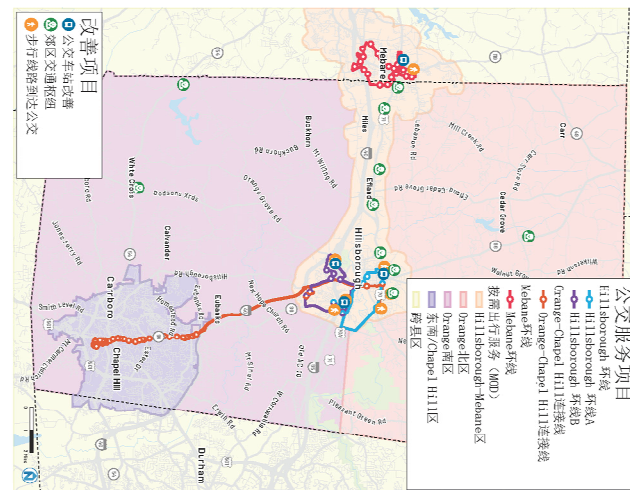
- 少于 15,000 美元
- 50,000 至 75,000 美元
- 15,000 至 25,000 美元
- 75,000 美元及以上
- 25,000 至 50,000 美元
- 不想回答



请在 2024 年 9 月 11 日之前通过扫描此二维码、访问 orangecountysrtp.com 或致电 (919) 245-2007 参加我们的调查并了解有关该计划草案的更多信息。

- 2025 年至 2027 年计划项目**
- 通过增加更多车管和创建五个区域来改善按需出行 (MOD) 服务
  - 将 Hillsborough 环线改为两条线路，每 45 分钟一班，工作日上午 6:30 至下午 5:30 运行，
  - 运行新的 Mebane 环线，工作日上午 7 点至下午 6 点每小时一班。
  - 调整 Orange-Chapel Hill 连接线路
- 2028 年至 2030 年计划项目**
- 进行一项票价研究，探索降低票价或免费乘坐公共交通的可行性。
  - 改善公交车站，建造新的郊区交通枢纽，改善步行交通，以便人们可以舒适地到达和等待公交。
- 2025 年至 2027 年计划项目**
- 在 I-40 上快速运行，从而更好地与 GoTriangle 420 保持一致。
  - 取消 Orange-Alamance 连接线和将资金重新投资到 Mebane 环线和改善 Hillsborough-Mebane 走廊的按需出行 (MOD) 服务。
  - 让预订需求响应、支付公交费用和了解交通选择变得更加容易。

Orange County 交通服务部正在寻求对Orange County短期公共交通计划草案的意见，该计划提出了 2025 年至 2030 年的公共交通改善措施。



我们有一个改善Orange County公共交通的计划——  
告诉我们您的想法！







ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN


## Social Media Posts

### Facebook/ Instagram

#### Post Week 1

We have a plan to improve transit in Orange County! Attend a pop-up event or take our survey at [orangecountysrtp.com](https://orangecountysrtp.com) to tell us what you think about the draft Orange County Short Range Transit Plan:

-  Passmore Center – 103 Meadowlands Dr, Hillsborough, NC
- August 20<sup>th</sup> 9:30-11:30am
-  Hillsborough Walmart – 501 Hampton Pointe B, Hillsborough, NC
- August 20<sup>th</sup> 2:00-4:00pm
-  Seymour Senior Center – 2551 Homestead Rd, Chapel Hill, NC
- August 21<sup>st</sup> 10:00am-12:00pm
-  Efland Cheeks Community Center – 117 Richmond Road, Mebane, NC
- September 6<sup>th</sup> 9:30-11:30am
-  First Fridays at Eno Arts Mill – 437 Dimmocks Mill Rd, #17, Hillsborough, NC
- September 6<sup>th</sup> 6:00-9:00pm
-  Mebane Farmer’s Market – 102 E Ruffin St, Mebane, NC

- September 7<sup>th</sup> 8:30am-12:00pm
-  Cedar Grove Community Center – 5800 NC HWY, NC-86, Hillsborough, NC
- September 10<sup>th</sup> 11:00am-12:00pm

Can’t make it out? Learn more and take the survey by September 11th: <https://orangecountysrtp.com/>

#### Post Week 2

**Reminder: Don't miss your chance to let us know your thoughts on the Orange County Short Range Transit Plan!**

Hey Orange County residents! We want to hear from you about the future of transit in Orange County. Attend one of our pop-up events or visit our website to learn more about the draft Orange County Short Range Transit Plan. Take the survey by September 11th: <https://orangecountysrtp.com/>

Your feedback is important to this process!

#### Post Week 3

**The Deadline for Comments is September 11, 2024**

Don’t miss the chance to share your thoughts on the plan to improve transit in Orange County for 2025 to 2030.

For more information and to take the survey, please visit <https://orangecountysrtp.com/>

## X (Twitter)

### Post Week 1

We have a plan to improve transit in Orange County, and we want to know what you think! **Learn more and take the survey by September 11<sup>th</sup> at: <https://orangecountysrtp.com/>**

### Post Week 2

**Reminder: Give us your thoughts on the draft Orange County Short Range Transit Plan!** Your input is crucial in making improvements by 2030. Attend one of our pop-up events for more information and take the survey by September 11<sup>th</sup>. Visit the website at <https://orangecountysrtp.com/> to learn more and take the survey.

### Post Week 3

The Last Chance to Take the Survey!

Don't miss the chance to share your thoughts on the draft Orange County Short Range Transit Plan for 2025 to 2030!

For more information and to take the survey by September 11<sup>th</sup>, please visit <https://orangecountysrtp.com/>.

## Digital Graphics

ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

**We have a plan to improve transit in Orange County!**

**¡Tenemos un plan para mejorar el transporte público en el Condado de Orange!**

**Tell us what you think!** **¡Díganos lo que piensa!**

TAKE THE SURVEY BY SEPTEMBER 11TH to share your thoughts on the draft Short Range Transit Plan (2025-2030)

RESPONDA A LA ENCUESTA A MÁS TARDAR EL 11 DE SEPTIEMBRE para compartir su opinión sobre el borrador del Plan de Transporte Público a Corto Plazo (2025 a 2030)

[www.orangecountysrtp.com](https://orangecountysrtp.com)

**We have a plan to improve transit in Orange County!**

**¡Tenemos un plan para mejorar el transporte público en el Condado de Orange!**

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[www.orangecountysrtp.com](https://orangecountysrtp.com)

# Upcoming pop-up events

## Próximos Eventos Pop-Up

### PASSMORE CENTER

Tuesday, August 20, 9:30–11:30 a.m.  
103 Meadowlands Dr, Hillsborough

### HILLSBOROUGH WALMART

Tuesday, August 20  
2:00–4:00 p.m.  
501 Hampton Pointe B, Hillsborough

### SEYMOUR SENIOR CENTER

Wednesday, August 21,  
10 a.m.–12 p.m.  
2551 Homestead Rd, Chapel Hill

### EFLAND CHEEKS COMMUNITY CENTER

Friday, September 6, 9:30–11:30 a.m.  
117 Richmond Road, Mebane

### FIRST FRIDAYS AT ENO ARTS MILL

Friday, September 6, 6–9 p.m.  
437 Dimmocks Mill Rd., #17, Hillsborough

### MEBANE FARMER'S MARKET

Saturday, September 7, 8:30 a.m.–12 p.m.  
102 E. Ruffin Street, Mebane

### CEDAR GROVE COMMUNITY CENTER

Tuesday, September 10, 11 a.m.–12 p.m.  
5800 NC HWY, NC-86, Hillsborough

[www.orangecountysrtp.com](http://www.orangecountysrtp.com)



ORANGE COUNTY  
SHORT RANGE TRANSIT PLAN

# We have a plan to improve transit in Orange County!

## ¡Tenemos un plan para mejorar el transporte público en el Condado de Orange!

### Tell us what you think!

#### TAKE THE SURVEY BY SEPTEMBER 11TH

to share your thoughts on the draft Short Range Transit Plan (2025–2030)

### ¡Díganos lo que piensa!

#### RESPONDA A LA ENCUESTA A MÁS TARDAR EL 11 DE SEPTIEMBRE

para compartir su opinión sobre el borrador del Plan de Transporte Público a Corto Plazo (2025 a 2030)

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## Transit Poster



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